

ArcSight ArcSight Platform

Software Version: 21.1.4 and later

ArcSight Platform Install and Upgrade Paths

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Introduction

This document describes the supported clean install and upgrade paths for the ArcSight Platform to help you understand the shortest sequence of upgrade steps required to get to your target version. We provide an **upgrade paths table**, based on where you deploy ArcSight Platform:

- [Off-Cloud](#)

An Off-Cloud deployment of ArcSight Platform doesn't follow the same upgrade paths as cloud deployments because Kubernetes is embedded in the Off-Cloud installer. The deployment doesn't depend on the support lifecycle of an external service.

- [AWS, Azure or Google](#)

Cloud providers frequently add and drop support for versions of cloud-native Kubernetes (AKS and EKS). To remain compatible with these changes, we release updates to the ArcSight Platform that have different upgrade paths than you might see for an Off-Cloud deployment.

Concepts and Constraints

Please be aware of the following concepts and constraints regarding the Platform install and upgrade paths:

- Every release of the ArcSight Platform is assigned a version number in the form **<Major Version>.<Minor Version>.<Patch Level>**.

For example, ArcSight Platform 22.1.1 represents **Major Version 22, Minor Version 1, Patch 1**.

- Every version of the ArcSight Platform contains within it a very specific collection of individual product versions that are specified in the *Release Notes* for that version. The individual product versions cannot change without changing the ArcSight Platform version. Because of this, the ArcSight Platform version number is a shorthand and unambiguous way to identify the specific collection of product versions that it contains.

For example, ArcSight Platform 23.1.0 is a shorthand way to refer to the collection of ArcSight Recon 1.5.1, ArcSight Intelligence 6.4.4, Transformation Hub 3.7.0, and the other product versions specified within the *Release Notes for ArcSight Platform 23.1.0*.

- In the upgrade paths table, versions marked as a **milestone** cannot be skipped when upgrading unless otherwise noted. Typically, major and minor versions are milestone releases. For example, 23.1.0 is a milestone.

- Higher versions contain all improvements released with their lower versions. Thus, if the upgrade paths table indicates that you can skip a version, be assured that the upgrade will include all previous improvements.
- The upgrade mechanism is designed to work in the forward direction only, going from a lower version to a higher version. Going from a higher version to a lower version (downgrade) is not supported.

Additional Documentation

To check your Product Support Lifecycle, visit <https://www.microfocus.com/productlifecycle/>.

For admin and user guides of any ArcSight products, visit <https://www.microfocus.com/documentation/arcSight/>.

Off-Cloud – ArcSight Platform Install and Upgrade Paths

To determine whether you can directly install a particular version, see the **Clean Install** column in the table. For the upgrade path of your ArcSight Platform version, look in the **Starting Off-Cloud Version** column and find the **Target Off-Cloud Version** to which you want to upgrade. For more information about which files you need to download, click the **Target Version** number in the table to see its *Release Notes* (where applicable).



For some versions of ArcSight Platform, there are separate artifacts for cloud and Off-Cloud deployments. The *Release Notes* of each version indicate the name of the files to be downloaded for cloud or Off-Cloud versions.

Direct Upgrade

Indicates that you can upgrade directly to this release from your current (**Starting**) version without incremental steps.

You can proceed to download the files corresponding to the **Target Version** of ArcSight Platform, then perform the upgrade according to the instructions in the *Administrator's Guide to ArcSight Platform* and the *Release Notes* for that version.

Multi-step Upgrade

Indicates that the upgrade process requires incremental steps. Usually, you must install a **Milestone** version before upgrading to the **Target** version.

You can proceed to download the files corresponding to the incremental versions and the **Target Version** of ArcSight Platform. Then perform the upgrade according to the instructions in the *Administrator's Guide to ArcSight Platform* and the *Release Notes* for those versions.

Clean Install

Indicates that you will install this release in an environment that does not already have a version of ArcSight Platform.

You can proceed to download the files corresponding to the **Target Version** of ArcSight Platform, then create a new environment according to the instructions in the *Administrator's Guide to ArcSight Platform* and the *Release Notes* for that version.



If you have uninstalled a previous version of ArcSight Platform and want to re-install it, you must complete the uninstallation process first. For more information, see *Uninstalling and Reinstalling the Platform* in the *Administrator's Guide to ArcSight Platform* for the Platform version that you uninstalled.

N/A (Not Applicable)

Indicates that the **Starting** and **Target** versions are the same version or are incompatible for an upgrade.

You cannot upgrade to the Target version. Downgrades are not supported.

Starting Off-Cloud Version (Upgrade from Here)						
Target Off-Cloud Version	Clean Install	21.1.0, 21.1.1, 21.1.2, or 21.1.3	21.1.4	22.1.0, 22.1.1, or 22.1.2	23.1.0	23.2.0
21.1.4	N/A - upgrade only	Direct upgrade to 21.1.4	N/A - same version	N/A - cannot downgrade	N/A - cannot downgrade	N/A - cannot downgrade
22.1.0 (milestone)	Directly install 22.1.0	Direct upgrade to 22.1.0 *	Direct upgrade to 22.1.0 *	N/A - same version	N/A - cannot downgrade	N/A - cannot downgrade
22.1.1	Directly install 22.1.1	Multi-step upgrade 1. 22.1.0 * 2. 22.1.1	Multi-step upgrade 1. 22.1.0 * 2. 22.1.1	Direct upgrade to 22.1.1 from 22.1.0	N/A - cannot downgrade	N/A - cannot downgrade
22.1.2	Directly install 22.1.2	Multi-step upgrade 1. 22.1.0* 2. 22.1.2	Multi-step upgrade 1. 22.1.0* 2. 22.1.2	Direct upgrade to 22.1.2 from 22.1.0 or 22.1.1	N/A - cannot downgrade	N/A - cannot downgrade
23.1.0 (milestone)	Directly install 23.1.0	Multi-step upgrade 1. 22.1.0* 2. 23.1.0	Multi-step upgrade 1. 22.1.0* 2. 23.1.0	Direct upgrade to 23.1.0	N/A - same version	N/A - cannot downgrade
23.2.0 (milestone)	Directly install 23.2.0	Multi-step upgrade 1. 22.1.0* 2. 23.1.0 3. 23.2.0	Multi-step upgrade 1. 22.1.0* 2. 23.1.0 3. 23.2.0	Multi-step upgrade 1. 23.1.0 2. 23.2.0	Direct upgrade to 23.2.0	N/A - same version
23.3.0 (milestone)	Directly install 23.3.0	Multi-step upgrade 1. 22.1.0* 2. 23.1.0 3. 23.2.0 4. 23.3.0	Multi-step upgrade 1. 22.1.0* 2. 23.1.0 3. 23.2.0 4. 23.3.0	Multi-step upgrade 1. 23.1.0 2. 23.2.0 3. 23.3.0	Multi-step upgrade 1. 23.2.0 2. 23.3.0	Direct upgrade to 23.3.0

*** This version replaces ArcSight Database Enterprise with ArcSight Database Eon mode.**

Micro Focus does not recommend that ArcSight Intelligence customers attempt to upgrade without consulting with Micro Focus as upgrading at this time will result in loss of baseline data. We are aware that this is inconvenient for customers, and we are currently working on addressing this limitation in a future release.

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Cloud – ArcSight Platform Install and Upgrade Paths

To determine whether you can directly install a particular version, see the **Clean Install** column in the table. For the upgrade path of your ArcSight Platform version, look in the **Starting Cloud Version** column and find the **Target Cloud Version** to which you want to upgrade. For more information about which files you need to download, click the **Target Version** number in the table to see its *Release Notes* (where applicable).



For some versions of ArcSight Platform, there are separate artifacts for cloud and Off-Cloud deployments. The *Release Notes* of each version indicate the name of the files to be downloaded for cloud or Off-Cloud versions.

Direct Upgrade

Indicates that you can upgrade directly to this release from your current (**Starting**) version without incremental steps.

You can proceed to download the files corresponding to the **Target Version** of ArcSight Platform, then perform the upgrade according to the instructions in the *Administrator's Guide to ArcSight Platform* and the *Release Notes* for that version.

Multi-step Upgrade

Indicates that the upgrade process requires incremental steps. Usually, you must install a **Milestone** version before upgrading to the **Target** version.

You can proceed to download the files corresponding to the incremental versions and the **Target Version** of ArcSight Platform. Then perform the upgrade according to the instructions in the *Administrator's Guide to ArcSight Platform* and the *Release Notes* for those versions.

Clean Install

Indicates that you will install this release in an environment that does not already have a version of ArcSight Platform.

You can proceed to download the files corresponding to the **Target Version** of ArcSight Platform, then create a new environment according to the instructions in the *Administrator's Guide to ArcSight Platform* and the *Release Notes* for that version.



If you have uninstalled a previous version of ArcSight Platform and want to re-install it, you must complete the uninstallation process first. For more information, see Uninstalling and Reinstalling the Platform in the *Administrator's Guide to ArcSight Platform* for the Platform version that you uninstalled.

N/A (Not Applicable)

Indicates that the **Starting** and **Target** versions are the same version or are incompatible for an upgrade. Therefore, you cannot upgrade to the Target version. Downgrades are not supported.

Starting Cloud Version (Upgrade from Here)						
Target Cloud Version	Clean Install	21.1.0, 21.1.1, 21.1.2, or 21.1.3	21.1.4 [‡]	22.1.0, 22.1.1, or 22.1.2	23.1.0	23.2.0
21.1.4* (milestone) (AWS only)	Directly install 21.1.4	Direct upgrade to 21.1.4* (AWS only)	N/A - same version/cannot downgrade	N/A - cannot downgrade	N/A - cannot downgrade	N/A - cannot downgrade
22.1.0 (deprecated milestone)	N/A - deprecated version	N/A**	N/A**	N/A - same version/cannot downgrade	N/A - cannot downgrade	N/A - cannot downgrade
22.1.1	Directly install 22.1.1	N/A**	N/A**	N/A - same version/cannot downgrade	N/A - cannot downgrade	N/A - cannot downgrade
22.1.2	Directly install 22.1.2	N/A**	N/A**	N/A - same version/cannot downgrade	N/A - cannot downgrade	N/A - cannot downgrade
23.1.0[†] (milestone)	Directly install 23.1.0	N/A - required intermediate milestone 22.1.x version's OMT version is too old	N/A**	Direct upgrade to 23.1.0 [†]	N/A - same version	N/A - cannot downgrade
23.2.0* (milestone)	Directly install 23.2.0	N/A - target version's OMT version is too old	N/A**	Multi-step upgrade 1. 23.1.0 [†] 2. 23.2.0*	Direct upgrade to 23.2.0*	N/A - same version
23.3.0 (milestone)	Directly install 23.3.0	N/A - target version's OMT version is too old	N/A**	Multi-step upgrade 1. 23.1.0 [†] 2. 23.2.0* 3. 23.3.0	Multi-step upgrade 1. 23.2.0* 2. 23.3.0	Direct upgrade to 23.3.0

* AWS is the only cloud provider that this upgrade is supported on.

† Azure deployments can be upgraded to this version of the ArcSight Platform. However, to perform an Azure upgrade, it is necessary to contact [Micro Focus Support](#) before you begin.

‡ Arcsight Platform 21.1.4 cannot be upgraded to any later release. Rather, you must install a new environment, such as 23.2.0.

** The OMT version of target release is too old.

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