Micro Focus Security ArcSight ArcSight SIEM as a Service

22.11.1

ArcSight SIEM as a Service Release Notes

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ArcSight Product Documentation	https://www.microfocus.com/documentation/arcsight/

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Release Notes for ArcSight SIEM as a Service

ArcSight SIEM as a Service (ArcSight) release lets you use a combination of security, user, and entity solutions in a SaaS environment. The core services for ArcSight, including the Dashboard and user management, are provided by a common layer called Fusion.

We designed this product in direct response to suggestions from our customers. We thank you for your time and valuable input. We hope that you continue to help us ensure that our products meet all your needs.

For more information about learning how to use ArcSight SIEM as a Service, see the *ArcSight SIEM as a Service Quick Start for Administrators*.

The documentation for this product is available on the documentation website, well as context-sensitive user guides within the product. If you have suggestions for documentation improvements, click **comment** or **support** on this topic at the bottom of any page in the HTML version of the documentation posted at the ArcSight SaaS documentation page.

What's New

The following sections outline the key features and functions provided in this release.

Enhances the Search Capability

This release enhances the existing search functionality and introduces several new functions that give you the power and flexibility to create robust searches of your data.

Inspect, Filter, and Display Events

- **Data histogram** – events-per-time segmented data graph that allows a Linear or Log scale data display.
- **Event drilldown** – clicking on a histogram bar generates a list of the matching events contained in the time period represented by that bar.
- **"Search expires in"** setting can be overridden for a particular session or saved search: the time duration can be extended to up to 120 hours from the 24 default.
- **Search result filter capability** – the Field Summary icon allows further filtering of a search result by selecting specific values from the actual results, weeding out results not containing that chosen value.
- **Event Inspector** – right-clicking an event in the Event Table allows users to open the Event Inspector. The Event Inspector provides additional details on an event for research purposes and additional functionality, such as the capability to export events and copy event URLs.

Event Histogram to View Search Results

The **Event Histogram** displays data in an events-per-time segmented data graph. The histogram lets you switch the display between a Linear Scale or a Log Scale. As you hover your pointer over the histogram, the bar color directly below the pointer changes and displays a tooltip of the day/date/time of that event range. Click a bar to view event information for a specific time range. Click again to deselect the bar.

Event Inspector for Viewing Event Details

The **Event Inspector** displays additional details on any event selected from the Search Results table. The Event Inspector opens in a panel and groups the event details by category, such as **Agent** and **Source**. In addition, the Event Inspector provides tools that allow you to control the data in the event details. Some options include: copying and sharing the event details via a URL, exporting the details to PDF or CSV, and applying an event detail to a current or new search. Use the Event Inspector to research further into events to help you find possible threats.

- When viewing event details in the Event Inspector, you can copy and share the Event Inspector URL. The URL will direct users to the event details page of the selected event. The Event Inspector URL contains the event's Search Results table ID (id) and global event ID (geid). See the table below for examples of the Event Inspector URL format. Use these formats to create the URL.

The Event Inspector URL must contain the geid. If not, an error will display preventing you from accessing the event details.

URL Type	Example
Event Inspector URL	/rec/fusionSearch/eventsInspector/?eventsTable=Recon&id=5139791690&geid=3009625190352082178
Event Inspector URL (geid and id only)	/rec/fusionSearch/eventsInspector/?id=5139791690&geid=3009625190352082178
Event Inspector URL (geid only)	/rec/fusionSearch/eventsInspector/?geid=3009625190352082178

Home Tab – Your Overview of Search

The Search **Home** tab provides a high-level of your Search activity while also giving you immediate access to search features.

- A list of all your session (non-saved) searches
- Widgets that show the state of saved search queries, saved search criteria, saved search results, fieldsets, and lookup lists

You can click in a widget to access that feature. For more information about using the Home tab, see the Help or "Viewing and Managing Your Searches" in the User's Guide to Fusion 1.6.1

Figure 1. Screenshot of the Search Home Tab

New Operators for Queries

You can use the following operators in your search queries:

- **chart (stats)** – a collection of aggregation (avg, sum, count, etc.) and span functions. Aggregation functions, such as avg, sum, count, etc., display the results of an aggregation operation in a results table. In addition to grouping events defined by eval operators, the span function lets you group events by a time field (such as Normalized Event Time) and a time bucket (such as 1 h, 5 m, and 30 s).
- **eval** – You can now use the following new eval functions:
  - **concat** – an eval function that lets you create a new string field that concatenates (or links together) strings from other fields
  - **if and case** – eval functions that expect a specified condition be met. An If() statement returns a value when a condition is True, or another value if it is False. A case expression runs through a set of given conditions and returns a value when the first condition is True then the software stops searching for other conditions.
  - **replace** – lets you replace the content (expressed as string) of a column and to return the value in a new column
  - **tonumber** – lets you convert string columns into floating point numbers so that the data can be applied to additional calculations
  - **tostring** – lets you convert columns into string values
- **rename** – assigns a new name to specified column in the fieldset
- **top and bottom** – lists the search results of the most common values for the specified field in a tabular form from the highest count value to the lowest (or vice avers)
- **where (filter)** – acts as a filter to display only results that fulfill a particular condition.
- **wheresql** – is similar to the 'where' clause, except that the filter clause is specified in SQL language. This gives you the advantage of many of the database's native analytic functions,

data-type-specific functions, aggregate functions, etc., to drilldown to just the data that complies with the conditions

Operator Chaining for Powerful Queries

Construct complex searches by chaining together multiple search operators into a single query. During operator chaining, the search takes a set of results from one operation and uses them as input for the next operation. It gives you the flexibility to “slice and dice” data to extract and analyze it on a highly granular level.

Operator chaining works with pipeline search operators, such as **rename,eval**, **where (filter)**, **wheresql**, **top**, **bottom (rare)**, and **chart (stats)**.

Import and Export Search Queries or Criteria

You can import and export saved search queries and criteria by using a compressed JSON file. The saved search queries contain only the specified query expression, ready for you to load into a new search at any time. Saved search criteria combine a query expression and other Search elements such as fieldsets and the time range of the data that you want to retrieve. Note that the file must contain either queries or criteria, rather than both and cannot exceed 100 MB.

To support this enhancement, we added two permissions that you can assign to user roles:

- Import and Export Search Criteria
- Import and Export Search Queries

For more information about assigning permissions and managing roles, see the Help or see "Managing Users" in the User Guide for Fusion 1.6.0.

Improves the SOAR Capability

This release provides following new enhancements to the SOAR capability:

- "New Integration Plugins for SOAR and Updates" on the next page
- "Supporting OAuth2 Authentication in SMTP/IMAP and Microsoft Exchange EWS Integration" on the next page
- "SOAR Case Scope Item Value Copy to Clipboard" on the next page
- "Scope Item Property Type Definition Enabled in Plugin Meta File" on the next page
- "SOAR Interface Now Shows Impact and Attacker Scope Items in the First Page" on page 12

New Integration Plugins for SOAR and Updates

This release SOAR provides following new Integration Plugins:

- **CrowdStrike Falcon Integration**

  This integration plugin has the following action and enrichment capabilities: Isolate Machine,Unisolate Machine,Add Comment to Detection,Update Detection Status,Assign Detection,Get IOC Details,Get Hosts by IOC,Get Process by IOC,List Host Vulnerabilities,Get Host Details,Additional.

- **Okta Integration Capabilities**

  This integration plugin has been added with the following action capabilities: List Devices, Get Device Details.

- **AWS Lambda Integration Plugin**

  This integration plugin has the following action and enrichment capabilities: Get Function,List Function,Invoke Function.

Supporting OAuth2 Authentication in SMTP/IMAP and Microsoft Exchange EWS Integration

SOAR now supports OAuth2 as an authentication mechanism in SMTP integration (for both SMTP and IMAP authentication) and also Exchange EWS Integration. This helps admin to use Microsoft Outlook services with OAuth2 protocol.

SOAR Case Scope Item Value Copy to Clipboard

SOAR GUI now provides an icon next to Scope Item value to copy it to the clipboard.

Scope Item Property Type Definition Enabled in Plugin Meta File

SOAR integration plugins use Scope Item Property values to set attributes to scope items (for example, reputation score, country, etc) based on enrichment results.

When a new plugin (which is not one of the out-of-the-box plugins) is added to SOAR by uploading the plugin ZIP file and if that plugin requires a new Scope Item Property Type, then an admin has to define it on Configuration/Scope Item Property menu.

With this release SOAR enables this configuration to be done automatically based on the definitions made in the plugin meta file to ease the management of new integration configurations and make the process less error prone.

For more information, see Setting Up Scope Items.

SOAR Interface Now Shows Impact and Attacker Scope Items in the First Page

SOAR GUI now displays the attackers and impacted items on the first page to provide a better understanding of the incident.

New Dashboards for the Built-in OWASP Security Dashboards and Reports

This release includes two new dashboards to help monitor your environment for the OWASP Top 10 security issues.

- Attacks and Suspicious Activity Overview
- Login Activity Overview

Adds Support for SmartConnector 8.4

This release adds support for SmartConnector 8.4. If you are using a previous version of SmartConnector, it is recommended that you upgrade to SmartConnector 8.4 to take advantage of security and other defect fixes. However, ArcSight SaaS continues to be compatible with older versions of the SmartConnector as specified at Technical Requirements for Data Ingestion.

For more information about the most recent changes, enhancements, known limitations, and software fixes, see *Release Notes for ArcSight SmartConnector 8.4*.

To download and install the data ingestion components, see "Setting Up Data Ingestion" in the *ArcSight SIEM as a Service - Quick Start for Administrators*.

Checklist for Getting Started

Use this checklist to get started using ArcSight. Please complete the steps in the following order:

	Task	See
❑	1. Understand the components that comprise ArcSight.	Understanding Data Ingestion from Your Environment
❑	2. Review the technical requirements for installing the data ingestion components in your environment.	Technical Requirements for Data Ingestion
❑	3. Verify that you have the following items: The information for the two tenant administrator accounts Unique URL for accessing ArcSight	An email or package from Micro Focus that confirms your purchase of ArcSight
❑	4. Log in for the first time as the ArcSight Tenant Administrator for your organization.	Setting Up Your ArcSight Tenant Administrator Credentials
❑	5. Log in for the first time as the Advanced Authentication Tenant Administrator for your organization.	Setting Up Your Advanced Authentication Tenant Administrator Credentials
❑	6. (Optional) Configure your SaaS environment to use a form of advanced authentication.	Configuring SAML Authentication or Configuring Multi-factor Authentication
❑	7. Understand the three ways that ArcSight can ingest data from your environment.	Understanding the Data Ingestion Components
❑	8. Create a data ingestion account in AWS.	Creating an AWS IAM User
❑	9. Give the Amazon Resource Name (ARN) of your AWS IAM user to the Micro Focus SaaS team.	Providing the User ARN to the Micro Focus SaaS Team
❑	10. Assign a policy to your AWS IAM user.	Assigning a Policy to the AWS IAM User
❑	11. Download the installation files.	Downloading the Data Component Installers
❑	12. (Recommended) Use the virtual container hosting appliance (vCHA) to install ArcMC and SmartConnectors in your environment.	Installing the Virtual CHA
❑	13. (Optional) Instead of using the vCHA containing SmartConnectors, install the connectors in specific locations within your environment.	Installing Standalone SmartConnectors
❑	14. (Optional) Instead of using the vCHA with ArcMC to manage your SmartConnectors, install a standalone instance of ArcMC in your environment.	Installing a Standalone Instance of ArcMC
❑	15. (Recommended) In the vCHA, add SmartConnectors to your environment.	Using ArcMC in the vCHA to Add SmartConnectors

	Task	See
❑	16. (Conditional) Add standalone SmartConnectors for ArcMC to manage.	Add Standalone SmartConnectors for ArcMC to Manage
❑	17. Add accounts for individuals in your environment who will use ArcSight.	Creating Additional User Accounts
❑	18. Notify your users of the process for logging in the first time.	First-time Login for New Users

Technical Requirements

For more information about the software and hardware requirements required for a successful deployment, see "Understanding the Technical Requirements" of the *ArcSight SIEM as a Service - Quick Start for Administrators*.

These *Technical Requirements* include guidance for the size of your environment based on expected workload. Micro Focus recommends the tested platforms listed in this document.

Customers running on platforms not provided in this document or with untested configurations will be supported until the point Micro Focus determines the root cause is the untested platform or configuration. According to the standard defect-handling policies, Micro Focus will prioritize and fix issues we can reproduce on the tested platforms.

Downloading and Installing the Data Ingestion Components

To download and install the data ingestion components locally, see "Setting Up Data Ingestion" in the *ArcSight SIEM as a Service - Quick Start for Administrators*.

You might need to upgrade the SmartConnectors provided in the download package. Also, if a patch is required for the vCHA, standalone ArcMC, or SmartConnectors, you can download the files from your Amazon S3 bucket as described in the *Quick Start*.

Known Issues

These issues apply to common or several components in your ArcSight SIEM as a Service environment. Micro Focus strives to ensure that our products provide quality solutions for your enterprise software needs. If you need assistance with any issue, visit Micro Focus Support

(https://www.microfocus.com/support-and-services/), then select the appropriate product category.

OCTCR33I326061 – When Selecting Manage Credentials, Advanced Authentication Services Requires You to Log Out

When you try to manage your credentials from your user profile, a new tab is opened for the Advanced Authentication (AA) service (where your credentials are managed). However, this service prompts you to log out of AA. The system is designed for single sign-on, so there should be no need to logout or login when selecting manage credentials from your user profile.

Workaround: When the Advanced Authentication service prompts you, complete the following steps:

1. At the prompt, click **Logout**.
2. Return to the **ArcSight as a Service** tab.
3. Select **Manage Credentials** (again).

This time, AA will allow you to enter your credentials to log in.

OCTCR33I336023 – Operations Performed on an Open Admin Tab Do Not Complete After You Log Out From Another Capability (Recon or Reporting) Tab

Open two browser tabs, one with **Admin** or **Fusion User Management** (FUM) and another with any other capability (Reporting or Recon). If you log out from the capability tab, any

subsequent operation performed on the **Admin** tab does not complete.)

Workaround: Refresh the browser to complete the log out process.

OCTCR33I339016 – Dashboard Creation: Setting a Cell Size in the Table Does Not Work in a SaaS Environment

When a user chooses to manually change the cell size of a table, the emerging window does not display the values entered in the fields, and the window cannot be resized.

Workaround: Even though the values are not visible, the user can still modify then inside the fields and use them as intended. Use shortcuts such as **Ctrl + A** to select the value entered in the field, then can copy the values or replace them, as desired.

OCTCR33I522052 – Panel Does Not Refresh When an Event is Triggered

A new outlier event displays a confirmation message, but the panel does not update. When working properly, the panel should show the progress for the outlier model.

Workaround: Refresh the page to update the display.

Issues Related to Reporting

OCTCR33I160009 – Reporting - Chart Wizard Fails to Display the Convert to Measure Button

The **Convert to Measure** button might become unavailable if you try to create a chart using the Chart wizard after you change from "convert" to "dimension."

Workaround: When this issue occurs, try the procedure again.

OCTCR33I161014 – Dashboard Wizard Fails to Load All Data

When using the Dashboard wizard, the chart intermittently fails to load because the same type of data has been selected at the same time.

Workaround: When this issue occurs, select one event data from the left panel and use the **Full Editor** (located in top right corner) to continue creating the dashboard.

OCTCR33I409268 – HTTP STATUS 500 Error When Clicking the Portal

Reporting runs into an Open ID or HTTP 500 error when single sign-on secrets are changed. This error does not happen right after applying the change. Reporting session information needs time to expire.

OCTCR33I466062 – Report Queries All Events if You Do Not Specify Values for Start and End Times

When scheduling a report, the user interface does not indicate that **start_time** and **end_time** are required parameters. If a user does not specify a value for these parameters, the report will fall back to query all events with a maximum limit of 3 million. This can result in the report returning many more events than intended and place an unintended large load on the database.

Workaround: When scheduling a report, specify values for **start_time** and **end_time** even though the user interface does not require it.

OCTCR33I566085 - Network Chart Data Presented in Portions and Cut

Issue: The Network chart tends to truncate data, such as IP addresses, to the point where the displayed content is not useful.

Workaround: There is no workaround. Micro Focus recommends that you do not use the Network chart at this time.

OCTCR33I589121– Brush Option Does Not Highlight Parabox Charts

The brush option does not highlight parabox charts.

Workaround: There is no workaround at this time.

Issues Related to SOAR

OCTUS33I548027 – Failure of Trend Micro Apex Central Integration in SOAR

Due to a known issue related to authentication, the integration with Trend Micro Apex Central fails.

OCTCR33I567004 – Data is not Displayed Properly for SOAR Timeline Widget

Dashboard displays a single SOAR timeline widget even when multiple widgets are present.

Workaround : There is no workaround if user needs to see 3 items at the same time.

OCTCR33I499105 – FireEye HX - IOC Scan and Script Execution Enrichment Problems

FireEye HX capabilities **IOC Scan** and **Script Execution** are not giving expected results

OCTCR33I554081 – Workflow Playbook - Cannot Save Playbooks with Alert Source as a Starting Condition

When alert source equals or not equals option is selected as the starting condition for a workflow playbook, the pre-saved condition does not show the chosen alert source and the playbook cannot be saved.

OCTCR33I568187 – Case Custom Field Value is not Saved in Automation Bit

In automation bits, custom field does not save the value.

Issues Related to Search

- "OCTCR33I167004 – Scheduled Tasks: If the User Closes the Dialog Box, the Task is Saved Anyway" on the next page
- "OCTCR33I549163 – Searches With no Changes Since the Last Run Appear to be Stuck" on the next page
- "OCTCR33I549094 – Intermittent Failure of .csv File Containing Scheduled Search Results" on the next page
- "OCTCR33I549166 – Results of Saved Scheduled Searches Containing the Eval Operator Do Not Display Properly" on the next page
- "OCTCR33I561004 – Completed Runs of a Scheduled Search Containing the Rename Operator Return 0 Results" on page 21
- "OCTCR33I566082 – Scheduled Searches: Problems Related to Switching the Field “Search Expires in” in User Preferences" on page 21
- "OCTCR33I566223 – The Number of Results Column Does Not Reflect the Correct value for Scheduled Searches" on page 21
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- "OCTCR33I566085 - Network Chart Data Presented in Portions and Cut" on page 17

OCTCR33I167004 – Scheduled Tasks: If the User Closes the Dialog Box, the Task is Saved Anyway

When you click the Close button during the scheduler task creation process, the modal dialog box closes, but the task is still saved.

Workaround: If you did not intend to save the task in the scheduler table, select that task and delete it.

OCTCR33I549163 – Searches With no Changes Since the Last Run Appear to be Stuck

The user interface is not allowing you to rerun custom time range searches that have no changes since the last run.

Workaround: To run this kind of search again:

1. Update the custom timestamp selection with a wider time window, using a scale of minutes.
2. Select a custom time input and either increase the end time by 1 minute or decrease the start time by 1 minute.
3. Use the start and/or end values from your previous search and rerun the search.

OCTCR33I549094 – Intermittent Failure of .csv File Containing Scheduled Search Results

Exporting the results of a Scheduled search from the Completed tab might intermittently result in an empty .csv file.

Workaround: If this happens, export the data to a .csv file again from the Events table.

OCTCR33I549166 – Results of Saved Scheduled Searches Containing the Eval Operator Do Not Display Properly

The results of a saved Scheduled search containing the **eval** operator will not load properly when open in the Search Results tab.

OCTCR33I561004 – Completed Runs of a Scheduled Search Containing the Rename Operator Return 0 Results

The results of a Scheduled search (canned query) containing the **rename** operator will reflect 0 results and an error will be displayed.

OCTCR33I566082 – Scheduled Searches: Problems Related to Switching the Field “Search Expires in” in User Preferences

If you create a scheduled search that contains an expiration option, such as “Search expires in” = 7 days, then change the value in User Preferences to “Search expires in” = 10 weeks, the scheduled search fails to complete and shows an incorrect setting (“Search expires in” = 7 weeks). The issue also occurs if you switch the settings from weeks to days, weeks to “Never Expire,” even with a fresh install.

OCTCR33I566223 – The Number of Results Column Does Not Reflect the Correct value for Scheduled Searches

For Scheduled searches with the **where** operator, the # OF RESULTS column may not match actual search results stats.

OCTCR33I576073 – Switching Tabs While Saving Searches Causes an Error

If you switch tabs while saving a search, the system throws an arror that states "Results do not match the specified serach query."

Workaround: Refresh the browser.

OCTC33I585053 – Cannot Add a Field from Event Inspector to Active Search if the Field is Not Available in the Fieldset

If you add a field from the Event Inspector to an active search, and the field is not available in the fieldset of the active search, an error will occur. A red line will display under any field in the search query that's not in the active fieldset. Hover your cursor over the field to display the following error message: Columns only from fieldset are permitted.

Workaround: Either add the field to the active fieldset or choose a fieldset that includes the field you wish to add to the active search.

OCTCR33I587006 – Search Fails When the "where condition" Operator has any <...> and Contains a Filter for Field Groups

The following field groups are not supported because they are not string data. If a user wants to include a non-string datatype field group in a **| where any...contains** query, the field datatype needs to be converted to string (using eval to string). Otherwise, the software might display an error alerting you about non-applicable field groups, such as **custom float**, **float**, **ip**, **ip6**, **mac**, **port**, **path**, **timestamp**, or **url**.

Resolved Issues

Issues reported in this section apply to common or several components in your ArcSight SIEM as a Service environment. For more information about issues related to a specific product, please see that product's release notes.

- "OCTCR33I346022 – Issues Related to Exported Dashboard Failing to Include All Columns in Some Tables" on the next page
- "OCTCR33I453265 – Event Grid No Longer Blinks When Loading Data" on the next page
- "OCTCR33I346022 – Exported Dashboard Now Display All Table Columns" on the next page

OCTCR33I346022 – Issues Related to Exported Dashboard Failing to Include All Columns in Some Tables

Issue: An issue was identified where tables in a dashboard have several columns. If you export the dashboard, the right side of the table might become truncated, hiding some data from the exported visuals.

This is expected behavior. The expected behavior of the "expand components" option is to fully expend scrolling tables and scrolling charts.

OCTCR33I453265 – Event Grid No Longer Blinks When Loading Data

The issue where the grid appeared to blink while scrolling and simultaneously trying to load data from the server has been resolved. This was related to the API taking a long time to load the data.

OCTCR33I346022 – Exported Dashboard Now Display All Table Columns

The problem where exported dashboards truncated or failed to display columns on the right side of the table has been resolved.

OCTCR33I461037 – Display issues for Raw Event Information Have Been Resolved

A software fix has resolved the raw event information display problems for text alignment, scrolling, and tooltip information.

OCTCR33I465121 – Permissions for a Future Release Have Been Prevented From Displaying

A software fix prevents the list of available permissions from erroneously displaying permissions that are planned for a future release.

OCTIM33I512017 - Search Settings for a Saved Search Criteria Now Display

An issue where Search failed to display appropriately after you selected saved search criteria has been resolved. Previously, you might have seen the following error messages:

- Failed to load search list
- Failed to initialize server state for user
- Failed to load all global metadata messages

Issues Related to SOAR

- Defect 467084 - Unable to Add File to Scope in Automation
- Defect 514042 - SOAR - IP Country Information is Always Unknown
- Defect 553001 - Username Query is Missing Parameter Definition for Username
- "Defect 530023 – SOAR MISP Integration Fetches all the Events for Device Connectivity" on the next page

Defect 467084 - Unable to Add File to Scope in Automation

The issue where the files and the hash values were not getting added to case scope automatically is resolved.

Defect 514042 - SOAR - IP Country Information is Always Unknown

The problem where the country scope item property for IP addresses were shown unknown, is fixed. This issue was caused due to configuration issues of Geo IP database.

Defect 553001 - Username Query is Missing Parameter Definition for Username

A software fix has resolved the missing parameter definition for username in username query. Now the username parameter will be searched in sourceUserName and destinationUserName fields.

Defect 530023 – SOAR MISP Integration Fetches all the Events for Device Connectivity

This integration was fetching all the events for device connectivity, which was not required has been resolved.

Issues Related to Search

- "OCTCR33I549165 and OCTCR33I566003 – Results of Saved Scheduled Search Results and Saved Searches Containing the Rename Operator Now Display Properly" below
- " OCTCR33I566020 – Search Histogram: The Histogram’s Current Zoom and Pan State is Now Maintained if Users Switch Tabs" on the next page

OCTCR33I549165 and OCTCR33I566003 – Results of Saved Scheduled Search Results and Saved Searches Containing the Rename Operator Now Display Properly

A code fix resolved display problems for saved scheduled search results and saved searches that contain the **rename** operator. Previously, the data would not load properly when the user opened the Search results tab, and the renamed columns did not appear in the grid. This has now been addressed.

OCTCR33I566020 – Search Histogram: The Histogram's Current Zoom and Pan State is Now Maintained if Users Switch Tabs

A code fix has resolved the problem that occurred where the zoom/pan state was not being maintained when a user zoomed or panned in the histogram or switched tabs, and then returned to the original tab.

Contacting Micro Focus

For specific product issues, contact CyberRes SaaS Customer Success Support team or email us at cyberressupport@microfocus.com. For outtages, call +1 (855) 982-2261 (US).

Additional technical information or advice is available from several sources:

- Product documentation, Knowledge Base articles, and videos
- Micro Focus Community pages

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If you have comments about this document, you can contact the documentation team by email. If an email client is configured on this computer, click the link above and an email window opens with the following information in the subject line:

Feedback on ArcSight SIEM as a Service Release Notes (ArcSight SIEM as a Service)

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