Micro Focus Security ArcSight Technical Specifications

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Technical Specifications

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Technical Specifications for SmartConnectors

Micro Focus ArcSight Security products are a next-generation of data collection and storage engine that unifies log data collection, storage, and security data management in a scalable, high-performance software or appliance solution.

This document discusses operating system (OS), appliance, browser, and other support details for ArcSight SmartConnectors.

Abbreviations Used in this Document

Abbreviation	Description
RHEL	Red Hat Enterprise Linux
OEL	Oracle Enterprise Linux
CentOS	Community Enterprise Operating System
IE	Internet Explorer
FF	Firefox
ESR	Extended Support Release (of Firefox)

Product Support Policy

For specific support information regarding your ArcSight product and release, please refer to the Product Support Lifecycle Policy

and select your ArcSight product from the list presented.

OS Support Policy

- A *certified* operating system means that platform support has been tested and certified with regression tests for the SmartConnector version. ArcSight will accept support calls and address bugs for installations on the certified platform. SmartConnector runs only on the platforms that are applicable to the connector type and specific device type. For example, the SmartConnector for Microsoft Windows Event Log runs on Windows platforms only.
- A *supported* operating system means that ArcSight has performed a general run-through to verify that the platform support works as expected, ArcSight will accept support calls and address bugs for installations.

Support for Operating System Minor Releases Hosting ArcSight Infrastructure Software

Micro Focus recommends the fully tested and certified platforms described in the product documentation. However, customers running on other platforms or with uncertified configurations will be supported until the point Micro Focus determines that the root cause is the uncertified platform or configuration. Issues that can be reproduced on the certified platforms will be prioritized and fixed according to standard defect-handling policies.

Vendor-supported and newly-patched operating system instances hosting ArcSight software or new operating system minor releases (for example: from RHEL 7.6 to RHEL 7.7) that are not explicitly defined in the Technical Specifications document are now approved by the ArcSight Product Management team for ArcSight support even without certified testing for the ArcSight components on the new minor or patched release. Micro Focus will support ArcSight products and components running on these upgraded OS releases on a 'best effort' basis.

Should an issue involving a new OS minor release and an ArcSight component be incapable of being fixed or worked around in a timely manner, the customer may be asked to revert to a certified OS release listed in the Technical Specifications until the problem can be fixed or the newer OS minor release level has passed product certification testing.

Note: Major version changes, for example, RHEL 7.x to 8.0, are explicitly not supported without a certification by ArcSight.

Currently Supported ArcSight SmartConnectors

The SmartConnector installation platform support is available with the current version.

This support is documented in the following table:

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
8.2.0	May 2021	 CentOS Linux 7.6, 7.7, 8.1, 8.2 and 8.3 64-bit Red Hat Enterprise Linux (RHEL) 7.7, 7.9, 8.1, 8.2, and 8.3 64-bit Microsoft Windows Server 2016 Standard 64-bit Microsoft Windows Server 2019 Standard 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) SLES 15 SP2 	 CentOS Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 7.9, 8.1, 8.2, 8.3 64-bit RHEL Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 7.9, 8.1, 8.2, 8.3 64-bit Microsoft Windows Server 2016 Standard 64-bit Microsoft Windows Server 2019 Standard 64-bit Oracle Solaris 10, 64-bitt (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) SUSE Linux 11, 12, 15, 15SP1 and 15SP2 Enterprise Server 64-bit 	ESM 7.3, 7.2 Service Pack 1 RepSM 1.6	Firefox (current version) Chrome (current version) Microsoft Edge (current version)

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
8.1.0	November 2020	 CentOS Linux 7.6, 7.7, 7.8, 8.1 and 8.2 64-bit Red Hat Enterprise Linux (RHEL) 7.7 64-bit, 7.8, 8.1 and 8.2 Microsoft Windows Server 2016 Standard 64-bit Microsoft Windows Server 2019 Standard 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) SLES 15 SP2 	 CentOS Linux 6.8, 6.9, 6.10, 7.5, 7.6, 7.7, 7.8, 8.1 64-bit RHEL Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 8.1 64-bit Microsoft Windows Server 2016 Standard 64-bit Microsoft Windows Server 2019 Standard 64-bit Oracle Solaris 10, 64-bitt (SPARC) Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) SUSE Linux 11, 12, 15, 15SP1 and 15SP2 Enterprise Server 64-bit 	ESM 7.3, 7.2 Service Pack 1	Firefox (current version) Chrome (current version) Microsoft Edge (current version)

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
8.0.0	July 2020	 CentOS Linux 7.6, 7.7, 7.8 and 8.1 64-bit 	 CentOS Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 8.1 64-bit 		
		• Red Hat Enterprise Linux (RHEL) 7.7 , 7.8 and 8.1 64-bit	 RHEL Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 8.1 64-bit 		
		 Microsoft Windows Server 2012 R2 64-bit 	 Microsoft Windows Server 2008 SP1/SP2 32-bit 		
		 Microsoft Windows Server 2016 Standard 64-bit 	 Microsoft Windows Server 2008 SP1/SP2 64-bit 		
		 Microsoft Windows Server 2019 Standard 64-bit 	 Microsoft Windows Server 2012 & 2012 R2 64-bit 		
		 Oracle Solaris 11, 64-bit (SPARC) 	 Microsoft Windows Server 2016 Standard 64-bit 		
		 Oracle Solaris 11, 64-bit (x86_ 64) 	 Microsoft Windows Server 2019 Standard 64-bit 		
		SUSE Linux Enterprise Server (SLES) 15	 Oracle Solaris 10, 64-bitt (SPARC) 		
			 Oracle Solaris 11, 64-bit (SPARC) 		
			 Oacle Solaris 11, 64-bit (x86_ 64) 		
			• SUSE Linux 11, 12, 15, and 15.1 Enterprise Server 64-bit		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.15.0		 CentOS Linux 6.10, 7.7, and 8.1 64-bit Red Hat Enterprise Linux (RHEL) 7.7 and 8.1 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64- bit Microsoft Windows Server 2016 Standard 64-bit Microsoft Windows Server 2019 Standrad 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) SUSE Linux Enterprise Server (SLES) 15 	 CentOS Linux 6.8, 6.9, 7.6, 7.5, 7.7, 8.1 64-bit RHEL Linux 6.8, 6.9, 7.6, 7.5, 7.7, 8.1 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit Microsoft Windows Server 2016 Standard 64-bit Microsoft Windows Server 2019 Standard 64-bit Oracle Solaris 10, 64-bitt (SPARC) Oracle Solaris 11, 64-bit (SPARC) Oacle Solaris 11, 64-bit (x86_ 64) SUSE Linux 11, 12, 15, and 15.1 Enterprise Server 64-bit 		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.14.0		 CentOS Linux 6.10 and 7.7 64- bit Red Hat Enterprise Linux (RHEL) 6.10 and 7.7 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64- bit Microsoft Windows Server 2016 Standard 64-bit Microsoft Windows Server 2019 Standrad 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) 	 CentOS Linux 6.8, 6.9, 7.6, 7.5 64-bit RHEL Linux 6.8, 6.9, 7.6, 7.5 64- bit Microsoft Windows Server 2008 SP1/SP2 32-bitt Microsoft Windows Server 2008 SP1/SP2 64-bitt Oracle Solaris 10, 64-bitt (SPARC) SUSE Linux 11, 12 Enterprise Server 64-bit 		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.13.0		 CentOS Linux 6.10 and 7.6 64- bit Microsoft Windows Server 2012 Standard and 2012 R2 64- bit Microsoft Windows Server 2016 Standard 64-bit Red Hat Enterprise Linux (RHEL) 6.10 and 7.6 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) 	 CentOS Linux 6.8, 6.9, 7.4, 7.5 64-bit RHEL Linux 6.8, 6.9, 7.4, 7.5 64- bit Microsoft Windows Server 2019 SP1/SP2 64-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Oracle Solaris 10, 64-bit (SPARC) SUSE Linux 11, 12 Enterprise Server 64-bit 		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.12.0		 CentOS Linux 6.10 and 7.6 64- bit Microsoft Windows Server 2012 Standard and 2012 R2 64- bit Microsoft Windows Server 2016 Standard 64-bit Red Hat Enterprise Linux (RHEL) 6.10 and 7.6 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) 	 CentOS Linux 6.8, 6.9, 7.4, 7.5 64-bit RHEL Linux 6.8, 6.9, 7.4, 7.5 64- bit Microsoft Windows Server 2019 SP1/SP2 64-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Oracle Solaris 10, 64-bit (SPARC) SUSE Linux 11, 12 Enterprise Server 64-bit 		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.11.0		 CentOS Linux 6.10 and 7.5 64- bit Microsoft Windows Server 2012 Standard and 2012 R2 64- bit Microsoft Windows Server 2016 Standard 64-bit Red Hat Enterprise Linux (RHEL) 6.10 and 7.5 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) 	 CentOS Linux 6.8, 6.9, 7.3, 7.4 64-bit RHEL Linux 6.8, 6.9, 7.3, 7.4 64- bit Microsoft Windows Server 2008 SP1/SP2 64-bit Oracle Solaris 10, 64-bit (SPARC) SUSE Linux 11, 12 Enterprise Server 64-bit 		
7.10.0		 CentOS Linux 6.9 and 7.4 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Red Hat Enterprise Linux (RHEL) 6.9 and 7.4 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 64) 	 CentOS Linux 6.7, 6.8, 7.2, 7.3 64-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Oracle Solaris 10, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.7, 6.8, 7.2, and 7.3 64- bit SUSE Linux 11, 12 Enterprise Server 64-bit 		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.9.X		• CentOS Linux 6.9 and 7.4 64-bit	 CentOS Linux 6.7, 6.8, 7.2, and 7.3 64-bit 		
		 Microsoft Windows Server 2012 Standard and 2012 R2 64-bit 	 Microsoft Windows Server 2008 SP1/SP2 64-bit 		
		 Microsoft Windows Server 2016 Standard 64-bit 	 Oracle Solaris 10, 64-bit (SPARC) Red Hat Enterprise Linux 		
		• Red Hat Enterprise Linux (RHEL) 6.7, 6.8, 7.2, and 7.3 64- (RHEL) 6.9 and 7.4 64-bit bit			
		 Oracle Solaris 11, 64-bit (SPARC) 	 SUSE Linux 11 Enterprise Server 64-bit 		
		 Oracle Solaris 11, 64-bit (x86_ 64) 			

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.8.X		 CentOS/RHEL Linux 6.9 and 7.4 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Oracle Solaris 11, 64-bit (x86- 64) Oracle Solaris 11, 64-bit (SPARC) 	 CentOS/RHEL Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.3 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit Oracle Solaris 10, 64-bit (SPARC) SUSE Linux 11 Enterprise Server 64-bit 		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.7. X		 CentOS Linux 6.9 and 7.3 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit 	 CentOS Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit 		
		 Microsoft Windows Server 2016 Standard 64-bit Oracle Solaris 11, 64-bit (x86- 64) 	 Microsoft Windows Server 2008SP1/SP2 64-bit Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit 		
		 Oracle Solaris 11, 64-bit (SPARC) 	 Oracle Solaris 10, 64-bit (SPARC) 		
		• Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit	 Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, 7.2, and 7.4 64-bit 		
			• SUSE Linux 11 Enterprise Server 64-bit		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.6.X		 CentOS Linux 6.9 and 7.3 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bit Microsoft Windows Server 2016 Standard 64-bit Red Hat Enterprise Linux (RHEL) 6.9 and 7.3 64-bit Oracle Solaris 11, 64-bit (SPARC) Oracle Solaris 11, 64-bit (x86_ 	 CentOS Linux 6.5, 6.6, 6.7, 6.8, 7.0, 7.1, and 7.2 64-bit Microsoft Windows Server 2008 SP1/SP2 32-bit Microsoft Windows Server 2008 SP1/SP2 64-bit Oracle Solaris 10, 64-bit (SPARC) Red Hat Enterprise Linux (RHEL) 6.5, 6.6, 6.7, 7.0, 7.1, and 7.2 64-bit 		
		64)	• SUSE Linux 11 Enterprise Server 64-bit		

Version	Release Date	Certified Operating Systems	Supported Operating Systems	ArcSight Product Versions	Supported Browsers
7.5.X	Date	 CentOS Linux 6.8 and 7.3 64-bit Microsoft Windows Server 2008 R2 and 2008 R2 SP1 64-bit Microsoft Windows Server 2012 Standard and 2012 R2 64-bi Oracle Solaris 11, 64-bit (x86- 64) Oracle Solaris 11, 64-bit (SPARC) Red Hat Enterprise Linux 		Versions	browsers
		(RHEL) 6.8, 7.1, 7.2, and 7.3 64- bit	• SUSE Linux 11 Enterprise Server 64-bit		

Currently Supported SmartConnector Load Balancer Versions

The following section describes the software and platform requirements for all releases of Micro Focus SmartConnector Load Balancer.

Servers should be dedicated to load balancing (not running other applications.)

For high availability (HA), there should be two separate servers, one for the active or primary Load Balancer and another for standby or secondary Load Balancer. They will share a virtual IP address, so they should be in the same network location.

In addition, use the standard hardware required to deploy more than one SmartConnector to create the pool of SmartConnectors. See the SmartConnector documentation for details.

Release Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements
8.2.0	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Supported: Red Hat Enterprise Linux (RHEL) 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 7.9, 8.1, 8.2, and 8.3 (64-bit only) Certified: Red Hat Enterprise Linux (RHEL) 7.7, 7.9, 8.1, 8.2, and 8.3 (64-bit only) Supported: CentOS Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 7.9, 8.1, 8.2, and 8.3 (64-bit only) Certified: CentOS Linux 7.6, 7.7, 7.9, 8.1, 8.2, and 8.3 (64-bit only) 	Syslog based connectors
8.1.0	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Supported: Red Hat Enterprise Linux (RHEL) 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, 8.1, and 8.2 (64-bit only) Certified: Red Hat Enterprise Linux (RHEL) 7.7, 8.1, and 8.2 (64-bit only) Supported: CentOS Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, and 8.1 (64-bit only) Certified: CentOS Linux 7.6, 7.7, 8.1, and 8.2 (64-bit only) 	 SmartConnector release 7.12.X or later SmartConnector for Syslog based connectors File-based SmartConnectors
8.0.0	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Supported: Red Hat Enterprise Linux (RHEL) 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, and 8.1 (64-bit only) Certified: Red Hat Enterprise Linux (RHEL)7.7 and 8.1 (64-bit only) Supported: CentOS Linux 6.8, 6.9, 7.5, 7.6, 7.7, 7.8, and 8.1 (64-bit only) Certified: CentOS Linux 7.6, 7.7, and 8.1 (64-bit only) 	 SmartConnector release 7.12.X or later SmartConnector for Syslog based connectors File-based SmartConnectors

Release Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements
1.4.2	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Supported: Red Hat Enterprise Linux (RHEL) 7.4, 7.5, 7.6, and 7.7 (64-bit only) Certified: Red Hat Enterprise Linux (RHEL) 8.1 (64-bit only) Supported: CentOS Linux 6.10, 7.4, 7.6, and 7.7 (64-bit only) Certified: CentOS Linux 8.1 (64-bit only) 	 SmartConnector release 7.12.X or later SmartConnector for Syslog based connectors File-based SmartConnectors
1.4.1	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Supported: Red Hat Enterprise Linux (RHEL) 7.6, 7.5, 7.3, and 6.8 (64-bit only) Certified: Red Hat Enterprise Linux (RHEL) 7.7 (64-bit only) Supported: CentOS 7.6, 7.4, and 6.10 (64-bit only) Certified: CentOS Linux 7.7 (64-bit only) 	 SmartConnector release 7.12.X or later SmartConnector for Syslog based connectors File-based SmartConnectors
1.4	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Supported: Red Hat Enterprise Linux (RHEL) 6.8, 7.5, 7.3, and 6.8 (64-bit only) Certified: Red Hat Enterprise Linux (RHEL) 6.9 and 7.6 (64-bit only) Supported: CentOS Linux 7.3, 7.4, and ,6.10 (64-bit only) Certified: CentOS Linux 7.4 and 7.5 (64-bit only) 	 SmartConnector release 7.12.X or later SmartConnector for Syslog based connectors File-based SmartConnectors
1.3	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Supported: Red Hat Enterprise Linux (RHEL) 6.8, 7.2, and 7.4 (64-bit only) Certified: Red Hat Enterprise Linux (RHEL) 7.3 (64-bit only) Supported: CentOS Linux 6.8, 7.2, and 7.4 (64-bit only) Certified: CentOS Linux 7.3 (64-bit only) 	 SmartConnector release 7.5.0.7983. or later SmartConnector for Syslog NG Daemon File-based SmartConnectors

Release Version	Hardware Requirements	Software or Platform Requirements	SmartConnector Requirements
1.2	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Red Hat Enterprise Linux (RHEL) 6.8, 7.2, and 7.3 (64-bit only) CentOS Linux 6.8, 7.2, and 7.3 (64-bit only) 	 SmartConnector release 7.1.4.7475 or later Syslog daemon SmartConnectors File-based SmartConnectors
1.1	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) CentOS Linux 6.6 and 7.0 (64-bit only) 	 SmartConnector release 7.1.4.7475 or later Syslog daemon SmartConnectors File-based SmartConnectors
1.0	 CPU: 2 CPU X 4 Cores each (2 x Intel E5620, quad core, 2.4 Ghz or better) RAM: 16 GB Disk: 60 GB Number of network interfaces: 1 Dedicated Gig Ethernet interface 	 Red Hat Enterprise Linux (RHEL) 6.6 and 7.0 (64-bit only) CentOS Linux 6.6 and 7.0 (64-bit only) 	 SmartConnector release 7.1.3.7445 or later Syslog daemon SmartConnectors (beta) File-based SmartConnectors

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