

# SecureLogin 9.0 Installation Guide

June, 2021

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# **About This Guide**

This manual provides information about installing, deploying, and upgrading SecureLogin.

- Getting Started
- Introduction
- Installing and Deploying in the SecureLogin Advanced Edition Environment
- Installing and Configuring in Active Directory Environment
- Configuring, Installing, and Deploying In Active Directory Lightweight Directory Services
- Installing, Configuring, and Deploying in an eDirectory Environment
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- Extending the OpenLDAP Schema to Support SecureLogin

#### **Additional Documentation**

For the latest version of this guide and other SecureLogin documentation resources, see the SecureLogin Documentation and keep up to date on patches and versions of both SecureLogin and the host operating system.

#### **Contact Information**

We want to hear your comments and suggestions about this book and the other documentation included with this product. You can use the **comment on this topic** link at the bottom of each page of the online documentation, or send an email to Documentation-Feedback@microfocus.com.

For specific product issues, contact Micro Focus Customer Care at https://www.microfocus.com/ support-and-services/.

- Section 1.1, "System Requirements," on page 9
- Section 1.2, "Setting Up a Passphrase," on page 9

# 1.1 System Requirements

For information about hardware and software configurations required for the successful installation and deployment of SecureLogin, see *NetIQ SecureLogin System Requirements*.

# 1.2 Setting Up a Passphrase

A SecureLogin passphrase is a combination of question and response, used as an alternative form of identity verification. The passphrase functionality protects SecureLogin credentials from unauthorized access and enables users to access SecureLogin in the offline mode. Passphrases can also be used as a substitute authentication mode. For example, when users forget the password. Depending on your preferences, SecureLogin passphrase questions can be generated by the administrator or the user.

During the installation, the passphrase security is enabled to enforce the passphrase setup during the initial login. You can disable the passphrase policy by deselecting **Use Passphrase Policy** in the **Advanced Settings** pane of the Administrative Management utility. If a passphrase has previously been configured, this dialog box does not display and the installation is complete.

In the initial login to SecureLogin, all users are requested to save a passphrase response. It is important that this response is easy to recall because it cannot be viewed by anyone.

WARNING: Remember the passphrase answer. You cannot access the answer if you forget it.

To set up a passphrase:

- **1** Specify a question in the Enter a question field.
- 2 Specify an answer in the Enter the answer field.
- 3 Specify the answer again in the Confirm the answer field.
- 4 Click OK. Your passphrase is saved and SecureLogin is installed on the administration workstation.

2 Introduction

NetIQ SecureLogin is a credential management tool that enhances the network security. It is an enterprise single sign-on (SSO) product. It provides authentication solutions to web, Windows, host, and legacy application-based SSO. It functions as an identity overseer for all the systems that users access.

SecureLogin securely manages and encrypts the authentication information in the directory. It stores user names and passwords and automatically retrieves them for users when required.

# 2.1 Features of SecureLogin Installer

**Evaluation build for 30-days trial:** Using the evaluation version, you can try out all features of SecureLogin in the 30-day trial mode without buying licenses. Contact the Micro Focus support to get the evaluation version.

Upgrading to a license version from the evaluation version is not supported. If you plan to buy the licenses of SecureLogin, uninstall the evaluation version and install the licensed version.

Audit log for Windows and Syslog messages : In the Custom Setup window, the Auditing feature helps to configure syslog, and enable or disable the logging Windows event messages.

**Configure Syslog Server during installation:** The Syslog server is installed and configured during the installation of SecureLogin. The Syslog server can be configured by using the installation wizard, command line and by modifying the registry settings.

**Option to Disable Logging of Windows Event Messages By Using the Installation Wizard:** In NetIQ SecureLogin, logging of windows event messages are enabled by default. SecureLogin provides a facility to disable logging of Windows event messages during installation.

Using this option, administrators can decide if workstation event messages should be logged for each workstation. For more information, see Section 2.3, "Logging Event Messages," on page 13.

Advanced Authentication: In the Custom Setup window, the Advanced Authentication feature supports different methods of authentication for logging in to Active Directory, ADAM/AD LS, eDirectory and LDAP v3.

# 2.2 Installation Overview

- 1. Launch the SecureLogin executable.
- 2. Select the datastore. Valid datastore options are:
  - Microsoft Active Directory
  - Microsoft ADAM/AD LS
  - NetIQ eDirectory with Novell Client
  - NetIQ eDirectory with LDAP

- LDAP v3 (non-eDirectory)
- Standalone
- If you select to install in NetIQ eDirectory with Novell Client or NetIQ eDirectory with LDAP mode, you can enable SecretStore.
- 4. Select the features you want to install from the Custom Setup screen. Click the feature select it.
- 5. If Novell Client is installed, the default account association is Novell Client.
- 6. If you select to install in an Active Directory or Active Directory Application Environment, the windows authentication credentials are used for seamless sign-on.

Figure 2-1 Installing Features in an Active Directory environment



7. While installing in an LDAP mode, select Credential Manager, Credential Provider, or Application mode.

Figure 2-2 Seamless Sign-on Using Novell Client or LDAP



# 2.3 Logging Event Messages

You can log events through Windows event log and view the events by using Event Viewer. In NetIQ SecureLogin, logging of windows event messages are enabled by default. If you require to send the events through Syslog, use one of the following options:

**Forward to Syslog Server:** Selecting this option allows only a single connection from a SecureLogin client to Syslog server and caches the events in **EventLog**. For example, on a citrix or a terminal server, where users are allowed to access a single service there will be a single connection to Syslog and all the events get cached to **EventLog**. This option is disabled by default.

**Syslog Server:** Selecting this option connects each SecureLogin client to Syslog server and the events gets cached only for an active SecureLogin session. This option is disabled by default.

SecureLogin provides a facility to disable logging of Windows event messages during installation. Using this option administrators can decide if workstation event messages should be logged for each workstation.

## 2.3.1 Disabling Logging to Windows Event Log by Using the Installation Wizard

- 1 Launch the NetIQ SecureLogin installation wizard. Review and accept the license agreement.
- 2 Select the datastore.
- **3** In the Custom Setup screen, traverse to the **Auditing** menu option. **Windows EventLog** is enabled by default. Deselect the option to stop logging of windows event logs to the workstation.

**NOTE:** If you have disabled logging of Windows event messages using the Installation Wizard, you must run the installation wizard once again if you want to enable it.

Installing SecureLogin with the Windows EventLog option enabled, updates the registry and creates a registry entry named EnableWindowsEventLog. The details of this registry are as follows:

Purpose	Enable/Disable sending audit events to windows event logger	
Location	HKEY_LOCAL_MACHINE\Software\Protocom\SecureLogin	
Туре	REG_DWORD	
Value	1 - Enable	
	0 - Disable (Default)o	

This setting, when used in conjunction with the **Enable logging to Windows Event log** preference, helps to log Windows event messages for a specific user.

**NOTE:** SecureLogin preferences can be managed by using administrative utilities, such as SLManager. To ensure that administrative utilities are installed, select the **Directory Administration Tools** option while installing SecureLogin.

## 2.3.2 Disabling Logging to Windows Event Log After the Installation

- 1 Launch the Administrative Utility.
- 2 Click Preferences > Auditing. The Enable logging to Windows EventLog option is enabled by default. To disable logging, deselect this option.

# 2.4 Logging of Syslog Audit Messages

SecureLogin includes a facility to log Syslog audit messages. During installation, NetIQ SecureLogin is configured on each host such as Citrix, terminal servers, and so on to connect and generate logs to a specific syslog service.

This enhances the auditing mechanism and removes the need of having another Security Information and Event Management (SIEM) solution.

## 2.4.1 Installing and Configuring Syslog Auditing

- "Installing Syslog Auditing Feature Using the Windows Installer Wizard" on page 14
- "Configuring Syslog Auditing Using the Windows Installer Command-Line Option" on page 15
- "Modifying the Registry Settings" on page 15

#### Installing Syslog Auditing Feature Using the Windows Installer Wizard

1 Select Syslog Server option under Auditing to enable the Syslog auditing feature.

If the Forward to Syslog Server option under Windows EventLog is also selected, duplicate events gets generated in the Syslog server. For more information, see Logging Event Messages.

2 Specify the name of the server that is to be configured as the Syslog server. By default the Syslog server address is set to localhost and the supported protocols are UDP, and TLS.

By default, the Syslog server listens to default ports for each protocol. Such as, for UDP the Syslog server listens to 514 and for TLS the server listens to 6514.

- **3** Select the language in which the event message should be sent to Syslog server. The supported languages are:
  - German
  - English
  - Spanish
  - French
  - Japanese
  - Portuguese
  - Chinese (Traditional)
  - Polish

The default language is English.

4 Click Next to install the Syslog Auditing feature on the workstation.

# Configuring Syslog Auditing Using the Windows Installer Command-Line Option

To configure Syslog using command-line option, use the following command:

APPENDLOCAL=Syslog SYSLOGSERVERURI=protocol-type://server-name:portnumber:X\_SYSLOGLANGUAGEID=<language-code>

Replace language-code with the code from the following supported languages:

- 1028 Chinese (Traditional)
- 1031 German
- 1033 English (Default)
- 1034 Spanish
- 1036 French
- 1041 Japanese
- 1045 Polish
- 1046 Portuguese

For example: APPENDLOCAL=Syslog SYSLOGSERVERURI=udp://localhost:514:1045

#### **Modifying the Registry Settings**

To enable/ disable Syslog audit messages, create the following registry entries:

#### EnableSysLog

Purpose	Enable/Disable sending audit events to the syslog server	
Location	HKEY_LOCAL_MACHINE\Software\Protocom\SecureLogin	
Туре	REG_DWORD	
Value	1 - Enable	
	0 - Disable (Default)	

#### SyslogServerUri

Purpose	Syslog server details in the form of URI		
Location	n HKEY_LOCAL_MACHINE\Software\Protocom\SecureLogin		
Туре	REG_SZ		
Value	<protocol-type>://<server-name>:<port-number>:X_SYSLOGLANGUAGEID=<language-code></language-code></port-number></server-name></protocol-type>		
	For example: udp://syslog.myserver.com:514:X_SYSLOGLANGUAGEID=1033		

#### SyslogMessageLanguageId

Purpose	Language that should be used in sending the event message to syslog server.
Location	HKEY_LOCAL_MACHINE\SOFTWARE\Protocom\SecureLogin

TypeREG\_DWORDValueDecimal value of the respective language as mentioned in section 1.3.1.2.

## 2.4.2 Enabling Logging to Syslog

- 1 Launch an Administrative Utility.
- 2 Click Preferences > Auditing. The Enable logging to Syslog Server option is an administrator setting that is disabled by default. To enable logging of Syslog events on the user's workstation, select this option and set it to Yes.

# 2.5 Managing Log Settings for SecureLogin Components

The NSL Log Manager tool is used for managing the log settings for SecureLogin components. This section explains the NSL Log Manager tool.

This tool is included as part of the SecureLogin installer. To launch this tool, run the slLoggingManager.exe file from SecureLoginTools\slLoggingManager.

NSL Log Manager can perform the following actions:

- Configure the log settings for Novell SecureLogin components such as LDAP Client (NLdapAuth).
- Provide support for additional components, which are missing in the SLLoggingManager tool shipped with SecureLogin.

To use NSL Log Manager, perform the following steps:

1 Launch the NSLLogManager.exe file.

It displays the status of log settings for SecureLogin components, such as LDAP Client (NLdapAuth).

- 2 From the Component list, select the component for which you want to enable the log.
- **3** From the list in the Log Settings column, select **Disabled** or **Enabled** as per your requirement. The new setting is automatically updated in the registry.

# 2.6 Installing SecureLogin with Advanced Authentication

#### **Prerequisite:**

If you are using Advanced Authentication with TLS 1.2, you must install .NET 4.5 in the system.

To install SecureLogin, perform the following steps:

- 1 Run the NetIQSecureLogin.exe file.
- 2 Accept the license agreement.
- 3 Click Next to view the Setup Options screen.
- 4 Select the desired datastore.
- 5 Click Next to view the Ready to Install screen.

- 6 Click Install.
- 7 Click Next to view the Custom Setup screen.
- 8 From the Custom Setup screen, select Advanced Authentication.
- 9 Click Next to view the Cache File Location screen.

The location is auto-populated, but you can click **Browse** to select an alternative folder to store the user settings.

**NOTE:** Ensure the users have write access for the specified folder.

- 10 Click Next to view the Advanced Authentication Server screen.
- 11 In the Advanced Authentication Server screen, enter the Server Address, Port and Event Name.
- 12 Click Next.

SecureLogin is by default installed in C:\Program Files\NetIQ\SecureLogin folder.

## 2.7 Installing SecureLogin Browser Extensions

SecureLogin supports single sign-on for web applications using Internet Explorer, Mozilla Firefox, and Google Chrome browsers. To enable single sign-on for web applications in Mozilla Firefox and Google Chrome, you must install the Single Sign-on Assistant extension or NetIQ Securelogin SSO Extension in the respective browser.

Single Sign-on Assistant provides a secure single sign-on experience for Access Manager, CloudAccess, and SecureLogin users by allowing automatic authentication for configured applications. NetIQ recommends that you use Single Sign-on Assistant instead of NetIQ SecureLogin SSO Extension.

**IMPORTANT:** The Single Sign-on Assistant extension is supported for SecureLogin 8.5.3 and later. You must remove the NetIQ SecureLogin SSO Extension from your browser before installing Single Sign-on Assistant extension.

Download and install the required SecureLogin browser extension for Google Chrome and Mozilla Firefox using the following information:

- Installing Single Sign-on Assistant in Google Chrome
- Installing Single Sign-on Assistant in Microsoft Edge (Chromium-based)
- Installing Single Sign-on Assistant in Microsoft Edge (HTML-based)
- Installing Single Sign-on Assistant in Mozilla Firefox
- Installing NetIQ SecureLogin Extension in Google Chrome
- Installing NetIQ SecureLogin Extension in Mozilla Firefox
- Configuring HTML Basic Authentication for SecureLogin Using Single Sign-on Assistant

## 2.7.1 Installing Single Sign-on Assistant in Google Chrome

- 1 If NetIQ SecureLogin SSO Extension is installed, perform Step 2. Otherwise, continue from Step 3.
- 2 Perform the following steps in the Google Chrome browser to remove NetIQ SecureLogin SSO Extension:
  - 1. Click More Tools > Extensions.
  - 2. Locate NetIQ SecureLogin SSO Extension.
  - 3. Click the delete icon to remove NetlQ SecureLogin SSO Extension.
- 3 In the Google Chrome browser, click More Tools > Extensions > Get more extensions.
- 4 Specify Single Sign-on Assistant in the search field.
- 5 Locate and click Single Sign-on Assistant in search results.
- 6 Click ADD TO CHROME.
- 7 Click Add extension.
- 8 To perform auto update in the chrome browser, click Settings > Extensions > Update extensions now to force update the extension manually.

### 2.7.2 Installing Single Sign-on Assistant in Microsoft Edge (Chromiumbased)

You can install the Single Sign-on Assistant extension from the Microsoft store. After installation, you must apply the appropriate settings in SecureLogin. In the **Preferences** > **Web** page, ensure that Microsoft Edge settings are applied.

**NOTE:** Installing the Single Sign-on Assistant extension from the Chrome web store is not supported.

Perform the following steps to install Single Sign-on Assistant:

- 1 In Microsoft Edge, click Extensions > Get extensions for Microsoft Edge.
- 2 Specify Single Sign-on Assistant in the Search field.
- 3 Locate and click Single Sign-on Assistant in the search results.
- 4 Click Get > Add extension to start installation.
- 5 Restart Edge.

## 2.7.3 Installing Single Sign-on Assistant in Microsoft Edge (HTMLbased)

- 1 In Microsoft Edge, click Settings and more > Extensions > Explore more extensions.
- 2 Specify Single Sign-on Assistant in the Search field.
- 3 Locate and click Single Sign-on Assistant in the search results.
- 4 Click Get to start installation.
- 5 When the installation is complete, click Launch to switch to Edge.

- 6 Read the notification about what the extension is allowed to do, and select Turn it on.
- 7 Restart Edge.

### 2.7.4 Installing Single Sign-on Assistant in Mozilla Firefox

NOTE: Single Sign-on Assistant is supported for Mozilla Firefox 50 and later.

- 1 If NetIQ SecureLogin SSO Extension is installed, perform Step 2. Otherwise, continue from Step 3.
- 2 Perform the following steps in the Mozilla Firefox browser to remove NetIQ SecureLogin SSO Extension:
  - 1. Click Add-ons > Extensions.
  - 2. Locate NetIQ SecureLogin SSO Extension.
  - 3. Click Remove to remove NetIQ SecureLogin SSO Extension.
- 3 In the Mozilla Firefox browser, click Add-ons > Extensions.
- 4 Specify Single Sign-on Assistant in the Search all add-ons field.
- 5 Locate Single Sign-on Assistant in the search results and click Install.
- 6 Click Accept and Install... in the End-User License Agreement window.
- 7 Click Add when the Mozilla Firefox browser prompts to add Single Sign-on Assistant extension.
- 8 Click OK.

For accessing applications that are local to your system, after installing the extension select Allow access to file URLs under the Single sign-on Assistant. This allows SecureLogin to login and fill the form for local files such as file:///C:/dev/test.html.

### 2.7.5 Installing NetIQ SecureLogin Extension in Google Chrome

- 1 In the Google Chrome browser, click Settings > Extensions > Get more extensions.
- 2 Specify NetIQ Securelogin SSO Extension in the search field.
- 3 Click NetIQ Securelogin SSO Extension and follow the on-screen prompts.

If you already have an older version of **NetIQ SecureLogin SSO Extension** installed, it is recommended to install the Single Sign-on Assistant plug-in.

#### 2.7.6 Installing NetIQ SecureLogin Extension in Mozilla Firefox

NOTE: NetIQ SecureLogin SSO Extension is supported for Mozilla Firefox 50 and later.

- Download NetIQ Securelogin SSO Extension for Mozilla Firefox from the NetIQ Product download site.
  - **1a** In the product download site, select the product as **SecureLogin** and the version as **SecureLogin 8.5**, then click **Submit Query**.
  - **1b** From the search result click **NetIQ SecureLogin 8.5**.
  - 1c Click proceed to download and follow the on-screen prompts.
- 2 In the Mozilla Firefox browser, click Add-ons > Extensions.
- **3** Drag the downloaded NetIQ Securelogin SSO Extension to the Extensions page of Mozilla Firefox.

**NOTE:** If you download the extension using Google Chrome, the extension is downloaded as a .zip file. You must drag the complete zip file to install the extension in Mozilla Firefox.

4 Click Install.

For accessing applications that are local to your system, after installing the extension select Allow access to file URLs under the NetIQ SecureLogin SSO Extension. This allows SecureLogin to login and fill the form for local files, such as file:///C:/dev/test.html.

## 2.7.7 Configuring HTML Basic Authentication for SecureLogin Using Single Sign-on Assistant

**IMPORTANT:** HTML Basic Authentication does not process the message box command of SecureLogin in Mozilla Firefox. The message box command is processed only when the user interacts with the HTML page.

SecureLogin supports HTML Basic Authentication when using Single Sign-on Assistant 3.3 with Google Chrome and Mozilla Firefox. It provides authentication in the following three scenarios.

**Default:** This scenario does not require a single sign-on script. It creates the credential set for the respective authentication prompts and saves the credentials for the subsequent single sign-on operations to provide seamless sign-on. It uses the following format for the credential set.

Domain "Realm"

**Using the Single Sign-on Scripts:** Perform the following steps to write your own single sign-on script or application definitions to enable HTML Basic Authentication.

- 1 Right-click the SecureLogin system tray icon and click Manage.
- 2 Right-click Applications and click New.
- 3 In New Application, select New Application Definition.
- 4 In Type, select Generic.
- 5 In Name, specify CredentialSelection.

- 6 Click OK.
- 7 Navigate to Applications > Generic > CredentialSelection.
- **8** Specify your application definitions in **Definition**. The following is a sample application definition:

```
if "abc.xyz.123.com" -in ?domain
debugprint "Setting credential to domain credentials"
Set ?Credential apptest-correct
else
Set ?Credential apptest-wrong
endif
```

**NOTE:** For multiple HTML Basic Authentication requests, you can use the same CredentialSelection type with a custom definition for each URL.

**Using the System Credentials:** Seamless sign-on to authentication prompts is achieved when user logs into Windows. The following is a sample application definition:

```
if "abc.xyz.123.com" -in ?domain
set ?Credential "-SYSCREDENTIAL"
endif
```

# 3 Installing and Deploying in the SecureLogin Advanced Edition Environment

This section provides information about installing and deploying SecureLogin in the Advanced Edition (Azure Active Directory) environment.

- Before You Begin
- Installing SecureLogin
- Deploying

## 3.1 Before You Begin

You must install the SecureLogin client after you have installed and configured Advanced Edition. For information about installing and configuring Advanced Edition, see SecureLogin 9 Advanced Edition Installation and Configuration Guide.

- Prerequisites for Installing SecureLogin in the Advanced Edition Environment
- Installation Overview

## 3.1.1 Prerequisites for Installing SecureLogin in the Advanced Edition Environment

- Advanced Edition is installed and configured. See SecureLogin 9 Advanced Edition Installation and Configuration Guide.
- Ensure that you meet the hardware and software requirements listed in *NetIQ SecureLogin* System Requirements.
- □ A minimum of 128 MB is required in the Windows directory. An additional 55 MB is required for temporary files, which is deleted after the installation is complete.
- □ You have administrator-level access to Advanced Edition and administration workstations.
- □ Join the client devices (administration workstations, user workstations, or mobile devices) to Azure AD. For more information, see Join your work device to your organization's network.
- □ Install Java 1.7 or 1.8 to enable single sign-on (SSO) to Java applications on the workstation.

#### 3.1.2 Installation Overview

- 1 Uninstall any SecureLogin version prior to 3.5.x.
- 2 If the application type is enabled for SSO, install Citrix or Terminal Services clients.
- 3 Install Java 1.7 or 1.8 on the workstations, if SSO to Java applications is required.
- 4 Install SecureLogin on the administration workstation.
- **5** Create test users on the administration workstations.

- **6** Define and configure the SecureLogin user environment, including enabling the required applications for SSO.
- 7 Copy the test users' configuration to relevant objects.
- 8 Install the SecureLogin application on user workstations.

## 3.2 Installing SecureLogin

- Installing SecureLogin on Administrator Workstations
- Installing SecureLogin on a User Workstation
- Installing SecureLogin for Mobile Users and Notebook Users

#### 3.2.1 Installing SecureLogin on Administrator Workstations

**NOTE:** The procedures for installing SecureLogin on administrator workstations and user workstations are the same.

- 1 Run the NetIQSecureLogin.exe file.
- 2 Accept the license agreement and click Next.
- **3** Select SecureLogin Advanced Edition (Azure) and click Next.
- 4 Click Install.
- 5 Click Next to view the Custom Setup screen.
- 6 Select the required features.
- 7 SecureLogin is installed in the C:\Program Files\NetIQ\SecureLogin folder by default. If you want to change the location, click Browse and specify a different location. Select the features you want to install and click Next.
- 8 Under Server, specify the following details:

Field	Description	
Address	Specify the URL of the Advanced Edition web console.	
	For example, my-sl-advanced.eastus2.cloudapp.azure.com.	
Port	443	

- 9 Click Next > Next > Install.
- 10 Click Finish.

#### 3.2.2 Installing SecureLogin on a User Workstation

Installing SecureLogin on user workstations uses the same procedure as Installing SecureLogin on Administrator Workstations. Use industry standard application distribution packages, such as Microsoft IntelliMirror, System Management Server, or ZENWorks to deploy and manage SecureLogin across large enterprises.

## 3.2.3 Installing SecureLogin for Mobile Users and Notebook Users

Installing SecureLogin for mobile and remote users uses the same procedure as Installing SecureLogin on Administrator Workstations.

However, ensure that the cache is saved locally, or users cannot access applications when they are disconnected from the network. By default, the **Enable cache file** setting in **Preferences > General** is set to **Yes**. You can set this at the Organization Unit level or on a per-user basis.

# 3.3 Deploying

After you successfully install SecureLogin on a user workstation, set up a passphrase for the user.

For more information about setting up a passphrase, see Setting Up a Passphrase.

# **4** Installing and Configuring in Active Directory Environment

The examples in this section apply to Microsoft Windows 2003 and 2008 Active Directory environments with a directory server managed through an administrative workstation.

- Section 4.1, "Before You Begin," on page 27
- Section 4.2, "Configuring," on page 29
- Section 4.3, "Installing," on page 34
- Section 4.4, "Deploying," on page 35

## 4.1 Before You Begin

The following procedures apply to the standard configuration of a server managed through an administration workstation. It also applies if your configuration does not separate the server from the administration workstation.

In Active Directory's MMC, the current datastore version (displayed in the Advanced Settings page) might not update immediately when the directory database version is changed. To update, click OK, then exit the MMC Properties dialog box.

- Section 4.1.1, "Prerequisites," on page 27
- Section 4.1.2, "Requirements for Microsoft Windows Server," on page 28
- Section 4.1.3, "Installation Overview," on page 28
- Section 4.1.4, "Microsoft Active Directory," on page 29

#### 4.1.1 Prerequisites

- Ensure that you meet the hardware and software requirements listed in "*NetIQ SecureLogin System Requirements*".
- A minimum of 128 MB is required in the Windows directory. An additional 55 MB is required for temporary files, which is deleted after installation is complete.
- You must have administrator-level access to the server and the administration workstations.
- Back up the existing directory.
- You must install Java 1.7 or 1.8 to enable single sign-on to Java applications on the workstation.
- For multiple-directory environments:
  - Identify the domain controller to determine the directory where you will install SecureLogin and the order of replication.
  - Have access to the domain controller.

## 4.1.2 Requirements for Microsoft Windows Server

The following information applies to the configuration of a server in a Microsoft Windows Server 2003 or Windows Server 2008 operating system environment.

- "Internet Explorer Enhanced Security" on page 28
- "Enabling Single Sign-On for Internet Explorer" on page 28

#### **Internet Explorer Enhanced Security**

By default, Microsoft Windows Server 2008 and 2012 install the Internet Explorer Enhanced Security Configuration, which is designed to decrease the exposure of enterprise servers to potential attacks that might occur through the Web content and application scripts.

If you are using Internet Explorer, some websites might not perform as expected when SecureLogin is installed. Add-ons and Browser Help Objects (BHOs), such as SSO might not be fully functional.

For more information, see the Microsoft Support Web site for knowledge base article 815141.

#### **Enabling Single Sign-On for Internet Explorer**

To enable single sign-on for Internet Explorer, disable the Microsoft's Internet Explorer Enhanced Security Configuration before deploying SecureLogin.

You can do this by:

- "Enabling Web Browser Extensions" on page 28
- "Enabling Browser Help Objects in Internet Explorer" on page 28

#### **Enabling Web Browser Extensions**

 On both Windows Server 2008: Go to Internet Options > Advanced > Browsing, then select the Enable Third party web browser extension (requires restart) option.

#### **Enabling Browser Help Objects in Internet Explorer**

 In Internet Explorer 8: Open Internet Explorer, go to Tools > Internet Options > Advanced > under Browsing section, select Enable third party web browser extensions option.

After SecureLogin is installed, open Internet Explorer, go to Tools > Manage Add-ons > Tools and Extensions and check if the SecureLogin IE SSO Helper object Class entry is displayed as Enabled.

#### 4.1.3 Installation Overview

- **1** Uninstall any SecureLogin version prior to 3.5.*x*.
- **2** Ensure that Microsoft Management Console (MMC) Active Directory plug-ins are installed on the administration workstation.
- **3** Extend the directory schema for SecureLogin versions prior to 6.0.
- 4 If the application type is enabled for single sign-on, install Citrix or Terminal Services clients.

- 5 Install Java 1.7 or 1.8 on the server and workstations, if SSO to Java applications is required.
- 6 Install SecureLogin on the administration workstation.
- 7 Create test users on the administration workstations.
- 8 Define and configure the SecureLogin user environment, including enabling the required applications for single sign-on.
- 9 Copy the test users' configuration to relevant objects.
- **10** Install the SecureLogin application on user workstations.

#### 4.1.4 Microsoft Active Directory

- "SecureLogin on Windows" on page 29
- "LDAP Environment" on page 29
- "ADAM" on page 29

#### SecureLogin on Windows

If an error appears during an attempted login immediately after you install SecureLogin on an Active Directory server, click **OK** in the message, wait for a few minutes, then try again. This error occurs because Active Directory takes time to synchronize. If the error continues, restart the server.

#### **LDAP Environment**

SecureLogin supports Microsoft Active Directory operating in an LDAP environment. There are no additional installation or configuration requirements. The only variation to the install is that you select LDAP and not Microsoft Active Directory as the installation platform. For details, see Extending the LDAP Directory Schema and Assigning Rights on the Server.

#### ADAM

SecureLogin supports deployment in an ADAM instance. For more information, see Configuring, Installing, and Deploying In Active Directory Lightweight Directory Services.

# 4.2 Configuring

SecureLogin uses the directory structure and administration tools to provide centralized management and deployment of users. In the Active Directory environment, SecureLogin installs an additional tab to the Active Directory Users and Computers User Properties dialog box. This dialog box provides administrative functionality in the same utility you currently use to manage your Active Directory users.

Before you install SecureLogin, you must first extend the Active Directory schema. You can also configure the user's environment or create roaming profiles.

- Section 4.2.1, "Extending the Active Directory Schema and Assigning Rights," on page 30
- Section 4.2.2, "Configuring a User's Environment," on page 33
- Section 4.2.3, "Configuring Roaming Profiles," on page 34

## 4.2.1 Extending the Active Directory Schema and Assigning Rights

SecureLogin leverages the directory to store and manage SecureLogin data. SecureLogin extends the directory schema to add six SecureLogin schema attributes where SecureLogin data is stored.

After you extend the directory schema, you must give permissions to access objects, including group policy, organizational units, and containers. Authorizing read or write rights to the SecureLogin directory schema attributes is referred to as *assigning user rights*.

The SecureLogin Microsoft Active Directory schema extension executable extends the schema on the server and enables you to assign user rights. You must determine which containers and organizational units need SecureLogin access, and you must know their distinguished name (DN), because you must assign rights to each container and organizational unit separately.

You can also extend the Microsoft Active Directory schema to the root of the domain and assign rights to each container and organizational unit below the root.

**IMPORTANT:** Consider the following information when you extend the schema:

- If SecureLogin version 3.5.x is installed, you do not need to extend the directory schema, because the attributes are the same. However, any new directory objects such as organizational units still require you to assign rights.
- If the Microsoft Active Directory instance is deployed by copying and running the adsscheme.exe file from another location, you must copy the entire folder containing the Microsoft Active Directory schema and configuration files to the new preferred location. The Microsoft Active Directory schema and configuration files must be located in the same folder in order for the Active Directory instance to successfully deploy.
- "Extending the Schema" on page 30
- "Assigning User Rights" on page 31
- "Refreshing the Directory Schema" on page 33

#### **Extending the Schema**

The following instructions apply to the configuration of the Microsoft Active Directory instance stored and administered on a separate server from the Active Directory server domain controller.

- **1** Log in to the server as an administrator.
- 2 Click Schema Extension Tools > Active Directory Extension.

or

If you are installing from the SecureLogin installer package, locate the Tools folder and doubleclick adsschema.exe.

🕎 SecureLogin - Active Directory Schema 🛛 💌		
Extend Active Directory Schema		
Assian User Rights		
· · · · · · · · · · · · · · · · · · ·		
OK Cancel		

- 3 Select Extend Active Directory Schema.
- 4 Click OK.

The following SecureLogin attributes are added to the Directory schema:

- Protocom-SSO-Auth-Data
- Protocom-SSO-Entries
- Protocom-SSO-Entries-Checksum
- Protocom-SSO-Profile
- Protocom-SSO-SecurityPrefs
- Protocom-SSO-Security-Prefs-Checksum

A confirmation message is displayed.

**IMPORTANT:** If the Microsoft Active Directory instance is deployed by copying and running the adsschema.exe file from another location, you must copy the entire folder containing the Microsoft Active Directory Schema and configuration files to the new preferred location. The Microsoft Active Directory Schema and configuration files must be located in the same folder in order for the Active Directory instance to successfully deploy.

5 Click OK to return to the Active Directory Schema dialog box.

Now that directory schema is extended, you must assign access rights to the relevant containers and organizational units.

If you have previously extended the schema, a message listing the existing schema appears. Ignore this message.

- 6 Click OK in the Active Directory Schema dialog box.
- 7 Continue with "Assigning User Rights" on page 31 to assign user access rights to the relevant containers and organizational units.

#### Assigning User Rights

You must assign permission to objects in the directory to store data against the new SecureLogin schema attributes. You assign rights to all objects that access SecureLogin, including user objects, containers, group policies, and organizational units.

When you assign rights to containers and organizational units, the rights filter down to all associated user objects, so unless you are required to do so, it is not necessary to assign rights at the individual user object level.

1 Run adsschema.exe, which is found in the Securelogin\Tools\Schema\ADS directory.

د 🕑	SecureLogin - Active D	irectory Schema	×
	Extend Active	Directory Schema	
	C Assign User Ri	ghts	
	ОК	Cancel	

2 Select Assign User Rights, then click OK. The Assign Rights to This Object dialog box is displayed.

Assign rights to this object	$\times$		
Please enter a container object to assign rights to. These rights will be inherited by all user objects below this container. Eg. "cn=users,dc=company,dc=com"			
1			
If you uncheck the AES Encryption box, SecureLogin will use 3DES encryption.			
OK Cancel			

For example, if you assign rights to Users container, the User container definition is:

cn=users, dc=www, dc=training, dc=com

To assign rights to an organizational unit, such as Marketing, in the domain www.company.com, the definition is:

ou=marketing, dc=www, dc=company, dc=com

**IMPORTANT:** The **AES Encryption** option is selected by default to use AES256 Encryption. If you unselect this option then the container will use 3DES encryption. It is recommended to use AES256 encryption.

**IMPORTANT:** You can run adsschema.exe again with AES Encryption option unselected but it does not change to 3DES encryption. Use slmanager.exe to enable 3DES encryption.

**NOTE:** Rights Assignment does not work on top level Domain (root) or Group. It is recommended to assign rights on organizational unit using adsschema.exe.

- **3** Specify your container or organizational unit definition in the Assign rights to this object field. The confirmation dialog box appears.
- 4 Click OK to return to the Active Directory Schema dialog box.
- **5** Repeat Step 2 to Step 4 to assign rights to all required user objects, containers and organizational units.

If you see an error message indicating Error opening specified object: - 2147016661, it means that rights have already been assigned to the object.

If you see an error message indicating Error opening specified object: -214716656, it means that you have attempted to assign rights to an object that does not exist in the directory. Check your punctuation, syntax, and spelling, and repeat the procedure.

- 6 After all required rights are successfully assigned, click OK to return to the Active Directory Schema dialog box.
- 7 Click Cancel.

**NOTE:** You can extend rights to objects at any time after the schema is extended. If you add organizational units, you need to rerun the adschema.exe tool and assign rights to the new object to permit SecureLogin data to write to the directory.

#### **Refreshing the Directory Schema**

- 1 Run Microsoft Management Console (MMC) and display the Active Directory Schema plug-in.
- 2 Right-click Active Directory Schema, then select Reload the Schema.
- **3** On the **Console** menu, click **Exit** to close the MMC.

In a multiple-server environment, schema updates occur on server replication.

## 4.2.2 Configuring a User's Environment

SecureLogin provides centralized management and deployment of user configuration by using the directory structure and administration tools. In Active Directory environment, SecureLogin installs an additional tab to the Active Directory Users and Computers User Properties dialog box. This dialog box provides SecureLogin administrative functionality in the same utility you currently use to manage your Active Directory users.

Configuring a user's SecureLogin environment includes:

- Setting preferences.
- Creating password policies (optional).
- Enabling single sign-on to applications.
- Creating passphrase questions for selection (optional).

Configure SecureLogin on a test user account before installing SecureLogin on user workstations.

The following table shows the options available for deploying and distributing the user configuration. For information on deploying and distributing configuration, see "Distributing Configurations" in the *NetlQ SecureLogin 9.0 Administration Guide*.

User Configuration Options	Description
Copy Settings	Copies the SecureLogin configuration from one object in the same directory to another object
Export and import	Distributes the configuration by using an XML file.
Directory object inheritance	Inherits the configuration from a higher level directory object, such as a Group policy.
Corporate Configuration redirection	Specifies a directory object from which the configuration is inherited.

Table 4-1	Deployment and Distribution	on Options
1abie 4-1	Deployment and Distributio	т ориоп

## 4.2.3 Configuring Roaming Profiles

Enterprises often create roaming profiles for specific groups of users, defined by their organizational role or function, such as field engineers connecting from remote locations or accounting staff working at different locations. For these users, you can create a roaming profile and set the path to the target user's profile.

For more information about creating roaming profiles in an Active Directory environment, see the Microsoft Support website. (http://support.microsoft.com/kb/314478)

**NOTE:** During loading, SecureLogin loads the users profile, effectively locking that profile and preventing the users credential data from being copied to the roaming profile.

To prevent SecureLogin from causing problems with existing user roaming profiles, select the enable Roaming Profile feature.

This feature gets installed by default, if the workstation is a Citrix or Terminal Server. You can also set the registry setting ForceHKLMandNoDPAPI to 1 for Roaming Profile activation, if it was not initially installed.

# 4.3 Installing

After you have extended the Active Directory schema as described in "Extending the Schema" on page 30 and assigned permissions to the required directory objects as described in Assigning User Rights, you can install the SecureLogin application on the administration and user workstations.

- Section 4.3.1, "Installing on Administrator Workstations," on page 34
- Section 4.3.2, "Installing on a User Workstation," on page 35
- Section 4.3.3, "Installing for Mobile Users and Notebook Users," on page 35

#### 4.3.1 Installing on Administrator Workstations

**NOTE:** Procedures for installing on administrator workstations and user workstations are the same.

The following procedure uses the Microsoft Windows Vista 64-bit installer.

- 1 Run the NetIQSecureLogin.exe file.
- 2 Accept the license agreement.Click Next. The License Agreement page is displayed.
- **3** Select Microsoft Active Directory. Click Install.
- 4 Click Next to view the Custom Setup screen.

This screen includes all the features. Select the required features.

5 SecureLogin is by default installed in the C:\Program Files\NetIQ\SecureLogin folder. If you want to change the location, click Browse and specify a different location. Select the features you want to install and click Next.

## 4.3.2 Installing on a User Workstation

Installing SecureLogin on user workstations uses the same procedure as Installing. Use industry standard application distribution packages such as Microsoft IntelliMirror, System Management Server, or Novell ZENWorks to deploy and manage SecureLogin across large enterprises.

#### 4.3.3 Installing for Mobile Users and Notebook Users

Installing SecureLogin for mobile and remote users uses the same procedure.

However, ensure that the cache is saved locally, or users cannot access applications when they are disconnected from the network. By default, the **Enable cache file** setting in the **Preferences** in **Preferences** > **General** is set to **Yes**. You can set this at either the Organization Unit level or on a per-user basis.

# 4.4 Deploying

After you have successfully installed SecureLogin on a user workstation, you can set up a passphrase for the user.

For information about setting up a passphrase, see Setting Up a Passphrase.
# 5 Configuring, Installing, and Deploying In Active Directory Lightweight Directory Services

This section provides information on configuring, installing, and deploying SecureLogin in Active Directory Application Mode (ADAM) or Active Directory Lightweight Directory Services (AD LDS).

The instructions and examples provided in this section apply to Microsoft Windows Active Directory environments with a directory server managed through an administration workstation.

SecureLogin supports deployment in an ADAM instance. Active Directory is responsible for the network authentication while ADAM stores and provides SecureLogin configuration data, settings, policies, and application definition. For example, if a user logs in to the network and authenticates successfully to Active Directory, the user can then access ADAM for the user's single sign-on data.

For comprehensive information on ADAM, see Microsoft website.

- Section 5.1, "Prerequisites," on page 37
- Section 5.2, "Language Support," on page 38
- Section 5.3, "Supported Platforms," on page 38
- Section 5.4, "ADAMconfig.exe and LDIFDE.exe," on page 38
- Section 5.5, "Configuring," on page 39
- Section 5.6, "Installing," on page 47
- Section 5.7, "Deploying," on page 48

### 5.1 Prerequisites

- Ensure that you meet the hardware and software requirements listed in "*NetIQ SecureLogin System Requirements*".
- Ensure that your operating system has the latest version of Microsoft Windows Installer.
- Download and save the ADAM application.

You can download the ADAM application from Microsoft Download Center.

- Install AD LDS server role. For the installation procedure, refer Microsoft website
- Assign permissions to a network service account.
- Create an ADAM instance.
- Back up the existing Active Directory server.

- For multiple-directory environments:
  - Identify the domain controller to determine the directory where you will install SecureLogin and the order of replication.
  - Have access to the domain controller.
- From SecureLogin 8.8 onwards, TLS 1.2 is utilized for secured communication over the networks. It is not recommended to use TLS 1.1 because it is less secure than TLS 1.2. However, if your environment does not allow using TLS 1.2, see Enabling TLS 1.1 In SecureLogin.

### 5.2 Language Support

Support for SecureLogin deployed in ADAM mode is provided in English only.

### 5.3 Supported Platforms

- Microsoft Windows Server 2016
- Microsoft Windows Server 2012 R2
- Microsoft Windows Server 2008 R2

### 5.4 ADAMconfig.exe and LDIFDE.exe

ADAMconfig.exe relies on Microsoft's LDAP Data Interchange Format Directory Extension (ldifde.exe) to run properly. However Microsoft distributes two versions of this file, one for Active Directory and another for ADAM. Only the version distributed with an ADAM installation is suitable for use with ADAMconfig.exe. You must be located in the same folder as ADAMconfig.exe unless you have edited the default system path.

During the install process, SecureLogin checks for ldifde.exe file. If the required version is not found, the following warning is displayed.



ADAM C	onfiguration wizard 🛛 🛛 🕅
?	The version of Idifde.exe in use on the host OS is missing or invalid. The Microsoft import/export utility Idifde.exe is required to import and export from Active Directory into ADAM. Microsoft distributes multiple versions of this utility. The version distributed with ADAM is required. If ADAM is installed it will usually be here: c:\windowsADAM\Idifde.exe Please copy it to the same directory as AdamConfig.exe. It is strongly advised to rectify this problem before continuing. Do you still wish to continue? Yes No

If the correct version of ldifde.exe is installed in a customized file path, click Yes to continue. Otherwise, click No. It launches the ADAM configuration wizard.



🖤 SecureLogin ADAM 🤆	Configuration wizard	×
💸 NetiQ.	Microsoft Active Directory containers/organizational units	
<mark></mark>	Each Microsoft Active Directory domain; container or organizational unit that contains SecureLogin users must be identified in the following list	
NetlQ <sup>®</sup> SecureLogin	CN=Users,DC=NSLBLRQA,DC=COM	
	If you uncheck the AES Encryption box, SecureLogin will use 3DES encryption.	
	AES Encryption Add Edit Remove	
	< Back Next > Finish Cancel	

**IMPORTANT:** The **AES Encryption** option is selected by default. If you unselect this option then the container will use 3DES encryption. It is recommended to use AES Encryption for new containers and new deployments.

If you run ADAMconfig.exe with AES Encryption option unselected, it will not use 3DES encryption. Use slmanager.exe to enable 3DES or AES encryption. It is recommended to use AES256 encryption.

**IMPORTANT:** You can run ADAMconfig.exe on existing containers with AES Encryption option selected but it does not change the default old encryption. Use slmanager.exe to enable AES Encryption for existing containers.

## 5.5 Configuring

The instructions provided in this section apply to the configuration of the ADAM instance stored and administered on a separate server from the Active Directory server domain controller. Follow the same instructions even if your configuration does not separate the Active Directory server and the ADAM instance server.

### **Active Directory and AD LDS instance**

SecureLogin supports deployment in an AD LDS instance. Active Directory is responsible for network authentication, while AD LDS is responsible for storing and providing the SecureLogin configuration data, setting, policies, and application definitions. For example, if a user logs in to the network and authenticates successfully to Active Directory, the user can then access AD LDS for the user's single sign-on data.

For more information on AD LDS, see Microsoft website.

You can download the ADAM application from the Microsoft website. (https://www.microsoft.com/ en-in/download/details.aspx?id=4201)

Also read the ADAM release notes from the ADAM Service Pack 1 available at the Microsoft Knowledge Base article KB902838. (http://support.microsoft.com/kb/902838)

The following are the tasks involved in configuring SecureLogin in an ADAM environment:

- Section 5.5.1, "Creating a Network Service Account and Assigning Permissions," on page 40
- Section 5.5.2, "Configuring ADAM Schema," on page 41
- Section 5.5.3, "Creating an ADAM Instance," on page 41
- Section 5.5.4, "Extending the Schema by Using ADAM Configuration Wizard," on page 43
- Section 5.5.5, "Enabling TLS 1.1 In SecureLogin," on page 47

### 5.5.1 Creating a Network Service Account and Assigning Permissions

A service account is an user account that is created explicitly to provide a security context for services running on Microsoft Windows Server 2003. The application pools use service accounts to assign permissions to Web sites and applications running on Internet Information Services (IIS). You can manage service accounts individually to determine the level of access for each of the application pool in a distributed environment.

Creating a Network Service Account enables the ADAM instance. To create a Network Service Account:

- Click Start > All Programs > Administrative Tools > Active Directory Users and Computers. The Active Directory Users and Computers page is displayed.
- 2 Select View > Advanced Features. The Advanced Features option is enabled by default.
- **3** Select the **Domain Controllers** folder and locate the Domain Controller of your single sign-on enabled domain.
- 4 Right-click the **Domain Controller** and select **Properties**. The [Domain] Properties page is displayed.
- **5** Select the **Security** tab.

If the Network Service account is not on the list of Group or user names, add it.

- 6 Select the Network Service account.
- 7 In the Permissions for Administrators section, select Allow to Create All Child Objects.
- 8 In the Permissions for Administrators field, select Allow to Delete All Child Objects.

**NOTE:** Selecting **Delete All Child Objects** has no effect for SecureLogin, but allows the ADAM instance to be cleaned properly when it is uninstalled.

**9** Click **OK** to close the [Domain] Properties dialog box.

### 5.5.2 Configuring ADAM Schema

SecureLogin leverages the directory to store and manage SecureLogin data. Six schema attributes are added to the directory schema. After the ADAM schema has been extended with these attributes the relevant containers, organizational units (ou) and user objects must be permitted to Read and Write SecureLogin data. The SecureLogin ADAM Configuration Wizard automatically extends the ADAM instance schema and assigns directory access permissions to selected objects.

The following are the attributes added to the schema:

- Protocom-SSO-Auth-Data
- Protocom-SSO-Entries
- Protocom-SSO-SecurityPrefs
- Protocom-SSO-Profile
- Protocom-SSO-Entries-Checksum
- Protocom-SSO-Security-Prefs-Checksum

### 5.5.3 Creating an ADAM Instance

- 1 Browse to the ADAM set up file that you downloaded from the Microsoft website.
- 2 Double-click to run the ADAMredistX86.exe file.
- 3 Click Next.
- 4 Accept the license agreement, then click Next.
- 5 Select the ADAM and ADAM administration tools option.
- 6 Click Next.
- 7 Select A unique instance.
- 8 In the Instance name field, specify a name for the ADAM instance.
- 9 Click Next.
- **10** In LDAP port number, specify the ADAM instance port number.

In the SSL port number, specify the ADAM instance SSL port number.

**NOTE:** The default LDAP port number is 50000 and the SLL port number is 50001. However if Active Directory is not installed on your workstation, the default LDAP port number is 389. The default SSL port number is 636.

It is recommended to use the default values. However if required, the values can be manually changed.

**IMPORTANT:** Ensure to make a note of the LDAP port number and the SSL port number because this information is required for further configuration.

- 11 Click Next.
- 12 Select No, do not create an application directory partition.
- 13 Click Next.
- 14 Accept the default locations for ADAM files in the Data files and Data recovery files fields or click Browse to select an alternate location.
- 15 Click Next.
- 16 Select the Network service account.

or

Select This account and provide the credentials for the selected service account.

We recommend you to select **Network service account**. Nevertheless, you can specify an account with a static password.

**NOTE:** The selected service account must have permissions to register a Service Connection Point (SCP) and permission to install SecureLogin.

- 17 Click Next.
- **18** Select Currently logged on user: SECURELOGIN\Administrator.

**NOTE:** The selected account must have administrator level permissions. In this example, the default is selected as the current user. So, the administrator administers this ADAM instance.

or

If an alternative account or group is preferred, select **This account** and specify the account or group name and credentials.

- 19 Click Next.
- **20** Select Do not import LDIF files for the instance of ADAM.
- 21 Click Next.
- **22** Review the setup options in the Selections window to confirm that the required options are selected.
- 23 Click Next to continue with the installation.

or

Click **Back** to change selected options and continue the installation.

- 24 Click Next after confirming the ADAM instance creation settings.
- **25** Click **Finish** to create the ADAM instance. The Completing the Active Directory Application Environment Setup Wizard page is displayed after the ADAM instance is created.

If required, you can review the Windows Event log to ensure the ADAM instance is created without errors.

### **Reviewing the Windows Event Log**

- 1 Go to From the Windows Start menu, select Programs > Administrative Tools > Event Viewer. The Windows Event Viewer displays with the ADAM (Instance#) displayed in the Event Viewer hierarchy.
- 2 Double-click ADAM (Instance#) to view the Event log.

If an error icon is displayed, double-click to view the error details.

After the ADAM instance is successfully created, execute the instructions provided Section 5.5.4, "Extending the Schema by Using ADAM Configuration Wizard," on page 43 to automatically extend the ADAM instance schema and assign Read and Write Rights to directory user objects.

### 5.5.4 Extending the Schema by Using ADAM Configuration Wizard

The SecureLogin ADAM configuration wizard extends the ADAM directory schema with SecureLogin attributes, creates ADAM partitions, and assigns selected directory objects read and write permissions to the SecureLogin attributes. The wizards creates corresponding user proxy objects in Active Directory. This includes the directory hierarchy to the ADAM instance. This can be used to synchronize user object structure after the initial configuration of SecureLogin.

The ADAM schema can be extended manually at the command line using the MSUserProxy. LDF and sso-adam-schema.LDF files. These files are located in the \SecureLogin\Tools\Schema\ADAM folder of the SecureLogin installer package. We recommend that you perform this procedure with the assistance of our Technical Support.

### Prerequisites

Before running the SecureLogin ADAM Configuration Wizard:

- 1. Copy the AdamConfig.exe file found in \SecureLogin\Tools\Schema\ADAM to server or the administrator workstation.
- 2. Copy dsacls.exe from Windows Support Tools to the ADAM folder on the server or Administrator workstation.

### Using the ADAM Configuration Wizard

The ADAM Configuration Wizard extends the ADAM directory schema with SecureLogin attributes, creates ADAM partitions, and assigns selected directory objects with read and write permissions to the SecureLogin attributes.

The wizard creates corresponding user proxy objects for user objects in Active Directory, including the directory hierarchy to the ADAM instance and can be used to synchronize user object structure after initial configuration of SecureLogin.

To run the ADAM configuration wizard:

- 1 Log in to the ADAM instance, server, or the administration workstation (if it is separate) as an administrator or an user with administrator permissions.
- **2** Browse to the AdamConfig.exe file, double-click to run it. The Welcome to the SecureLogin ADAM Configuration Wizard page is displayed.

Ensure that you have all the Active Directory and ADAM administrator account details required.

**NOTE:** The ADAM schema can be extended manually at the command line using the MS-UserProxy.ldf and sso-adam-schema.ldf files. These files are located in the Tools folder of the installer package.

- 3 Click Next.
- 4 Configure ADAM instance for NetIQ SecureLogin.

Select this option during the first instance of configuration. Although the ADAM configuration is required only once, selection of this option on subsequent executions does not have any adverse effects.

The ADAM configuration wizard copies across the selected Active Directory user data to the ADAM instance, including the directory hierarchy.

**NOTE:** Directory synchronization for a large number of users can adversely affect the network performance. You can delay the directory synchronization to a more convenient time.

You can run the ADAM configuration wizard at any time to synchronize the updated Active Directory user data.

- 5 Select the Configure Microsoft Active Directory synchronization option.
- 6 (Optional) Select Synchronize now option.

**NOTE:** Each time a new organizational unit or user object is created in Active Directory, the ADAM configuration wizard or the SyncAdam.cmd command file must be executed to synchronize with the ADAM instance and assigned read and write permissions.

The SyncAdam.cmd cannot be run before running the ADAM configuration wizard.

- 7 Click Next. The Microsoft Active Directory user account page is displayed.
- 8 Select Current Microsoft Active Directory, the click Next.

or

Select Select Microsoft Active Directory user account and specify the account details in the User, Password, and Domain fields, then click Next. The ADAM instance location page is displayed.

**NOTE:** The account selected in this page is used to access and copy the Active Directory object data for synchronization with the ADAM instance, so it must have Read permission. This account must not have Write permission.

By default, the current account (that is, the one to which you are logged in) is selected. However, any user account that has Active Directory read permission is valid.

- 9 Click Next. The ADAM instance location page is displayed.
- 10 Accept the default values or specify the alternative Server and Port values as required, then click Next.
  - The default server value is *localhost*. Select an alternate server if you are hosting your ADAM instance on another computer.
  - The default port value is 50000. Specify an alternate port number if this is not the ADAM instance server port.
- **11** Click Next. The Microsoft Active Directory containers/organizational units page is displayed.

All containers and organizational units that include SecureLogin users are specified here, so you can assign SecureLogin rights and select for Microsoft Active Directory synchronization.

- 12 Click the Add.The Domain, Container or Organizational unit dialog box is displayed.
- 13 Specify the full distinguished name in the Enter distinguished name of domain, container or organizational unit field.
- 14 Click OK.

If the specified distinguished name of the domain, container, or organizational unit is invalid, an error message is displayed. In that case, click **OK**. You return to the dialog box. Specify the correct distinguished name of the domain, container, or organizational unit.

15 Click OK when the required objects are added to the list.

Review the selected configuration options.

**16** Click **Back** to change details or click **Finish** finish the configuration.

The SecureLogin ADAM Configuration - Termination dialog box is displayed if the configuration was not able to complete successfully. If this occurs, review the text box to investigate cause of termination. If a solution to the problem is determined, click **Close** and repeat execution of the SecureLogin ADAM Configuration Wizard.

17 Click Close.

#### Viewing Objects Using the ADAM ADSI Edit Tool

The ADSI Edit Tool is a Microsoft Management Console (MMC) snap-in which you can use to view all objects in the directory, including the schema and configuration information, modify objects, and set access control lists on the objects.

You can use the ADSI Edit tool to check and review SecureLogin ADAM configuration. To do this:

- 1 Click Start > Programs > ADAM > ADAM ADSI Edit.
- 2 Select ADAM ADSI Edit in the hierarchy pane to view the ADAM Instance details.
- 3 Select Connect to from the Action menu.
- **4** Specify a name for the connection in the **Connection** name field.
- 5 Specify the ADAM instance server name in the Server name field.
- **6** Specify the ADAM instance port name in the **Port** name field.
- 7 Select Distinguished name (DN) or naming context.
- 8 Specify the Distinguished Name in the Distinguished name (DN) or naming context field.
- **9** Select **Connect using these credentials**. This is the account through which you wish to connect to the ADAM instance.

In this example, The account of the currently logged on user is selected

- **10** Click **OK**. The ADSI Edit tool displays the selected ADAM instance.
- **11** Right-click the Users container to display the context menu.
- **12** Select **Properties**. The CN=Users Properties dialog box is displayed.

To confirm if the schema attributes are added successfully or not, scroll down the Attributes table window and verify if the six attributes in Section 5.5.2, "Configuring ADAM Schema," on page 41 are listed or not. Repeat this for each container and or organizational unit containing SecureLogin users.

If the attributes are not displayed, run the ADAM configuration wizard again and ensure that you specify the correct container, organizational unit, and user objects.

### Adding Users or User Groups to Manage SecureLogin In ADAM Instance

To assign LDS rights to a specific user or user group, perform the following steps:

- 1 Click Start > Administrative Tools > ADSI Edit.
- 2 In the console tree, click Configurations > CN=Roles.
- 3 Double-click CN=Administrators to open CN=Administrators Properties.
- 4 In Attribute Editor, select the member attribute and click Edit.
- 5 Click Add Windows Account... or Add DN... in the Multi-valued Distinguished Name With Security Principal Editor window to add users or user groups that you want to assign LDS rights.
- 6 Click OK.

### Synchronizing Data from Active Directory to an ADAM Instance

The Active Directory to ADAM Synchronizer is a command-line tool that synchronizes data from Active Directory forest to a configuration set of an ADAM instance. You can use this to ensure that new users are added to Active Directory have objects representing their SecureLogin data created in the ADAM instance.

To synchronize data from Active Directory to an ADAM instance:

- **1** Navigate to SecureLogin\Tools of the SecureLogin installation package.
- 2 Double-click the syncadam.cmd file.

After the synchronization is complete, you can look at the log file - SyncAdam.log, to ensure that the synchronization process is complete.

It is recommended that you synchronize regularly, when new organizational units are created or when Active Directory user are changed. You can add the process to the Windows Schedules Tasks.

During the synchronization, the following processes are automatically synchronized:

- A new container or organizational unit in Active Directory is created as a corresponding container in ADAM.
- A new user in Active Directory is created as ADAM user proxy.
- A renamed user object in Active Directory causes the corresponding user proxy to be renamed in ADAM.
- A moved user object in Active Directory causes the corresponding user proxy to be moved in ADAM. This requires both user object source container and destination container in synchronization scope.

However, the following processes are not automatically synchronized:

- Deleted user objects in Active Directory are not deleted in ADAM by default. This is because od security concerns. You can override this by manually editing SyncAdam.config. However, this is not recommended unless there is a good reason because username might conflict with a 'zombie' user, or performance issues.
- Deleted, moved, or renamed containers and organizational units in Active Directory are not synchronized to ADAM. Changes to existing container or OU objects in Active Directory must be manually synchronized to ADAM by using the ADSI Edit tool or any other directory editor. For example, if an OU is renamed in Active Directory, it must be renamed in ADAM. Because of security concerns, synchronization does not run if existing containers and OUs do not match in Active Directory and ADAM.

### 5.5.5 Enabling TLS 1.1 In SecureLogin

**WARNING:** Installing SecureLogin with TLS 1.1 is less secure than using TLS 1.2. It can open your deployment environment to security threats.

Perform the following steps to modify the registries. The registry modification is necessary to enable TLS 1.1 in SecureLogin.

- 1 Click Start > Run to open the Run dialog box.
- 2 Specify regedit and click OK to open Registry Editor.
- 3 Navigate to the

HKEY\_LOCAL\_MACHINE > SOFTWARE > Protocom > SecureLogin key.

- 4 Right click and click New > DWORD.
- 5 Rename the DWORD to AllowTLSv1.1.
- 6 Edit the AllowTLSv1.1 value to 1.

### 5.6 Installing

- Section 5.6.1, "Installing on Administrator Workstations," on page 47
- Section 5.6.2, "Installing SecureLogin on a User Workstation," on page 48
- Section 5.6.3, "Installing for Mobile Users and Notebooks," on page 48

### 5.6.1 Installing on Administrator Workstations

The following procedures apply for manual installation and are applicable to installing SecureLogin on small number of workstations or notebook computers.

It is recommended that you deploy and manage SecureLogin across large enterprise by using industry standard application distribution packages such as Systems Management Server (SMS), Novell ZENworks, and Microsoft IntelliMirror.

**NOTE:** The procedures for installing on administrator workstation and user workstations are the same.

- 1 Log in to the workstation as an administrator.
- 2 Run the NetIQSecureLogin.exe file.
- **3** Accept the license agreement.Click Next.
- 4 Click Next.
- 5 Select Microsoft ADAM/AD LS

Click Install.

- 6 Click Next to view the Custom Setup screen.
- 7 SecureLogin is by default installed in the C:\Program Files\NetIQ\SecureLogin folder. If you want to change the location, click Browse and specify a different location. Select the features you want to install and click Next.

### 5.6.2 Installing SecureLogin on a User Workstation

The procedure for installing SecureLogin on a user workstation is the same as the procedure for a administration workstation.

Follow the instructions given in Installing on Administrator Workstations.

### 5.6.3 Installing for Mobile Users and Notebooks

Installing SecureLogin for mobile users and notebooks follows the same procedure as explained in Chapter 5.6, "Installing," on page 47.

It is important that you save the cache locally. Otherwise, users who are disconnected from the network are unable to access the applications. By default, the **Enable cache** in the Preferences properties table option is set to **Yes**. You can set this at either the organizational unit level or on a per-user basis.

### 5.7 Deploying

SecureLogin provides centralized management and deployment of user configuration by using the directory structure and administration tools.

You can manage users through the Administrative Management Utility accessed from the Windows Start menu.

The following section explain the various tasks involved in deploying SecureLogin in an ADAM environment:

- Section 5.7.1, "Configuring a User's Environment," on page 49
- Section 5.7.2, "Administering SecureLogin In an ADAM Environment," on page 49
- Section 5.7.3, "Setting Up a Passphrase," on page 49

### 5.7.1 Configuring a User's Environment

SecureLogin provides a range of options for deployment and distribution of user configurations. We recommend that SecureLogin configuration is installed on test user accounts prior to deployment.

Configuring a user's SecureLogin includes:

- Setting preferences
- (Optional) Creating password policies
- Enabling single sign-on for required applications.
- (Optional) Creating passphrase questions for user selection

### 5.7.2 Administering SecureLogin In an ADAM Environment

SecureLogin users are managed through the Administrative Management utility. Through this you can manage users at the container, organizational unit, and user object levels.

**NOTE:** You can administer SecureLogin using the Administrative Management utilities, such as SLManager.

- 1 Launch the Administrative Management utility.
- 2 Specify your username, password, and tree name

You can substitute the IP address of an eDirectory server for the tree name.

### 5.7.3 Setting Up a Passphrase

After you successfully install SecureLogin on a user workstation, set up a passphrase for the user.

For more information, see Chapter 1.2, "Setting Up a Passphrase," on page 9.

# 6 Installing, Configuring, and Deploying in an eDirectory Environment

Choosing to install SecureLogin in an eDirectory environment installs SecureLogin on networks that are running eDirectory. This option provides you a secure, centralized storage of user login data by performing encryption on the workstation before the data is saved to eDirectory.

**NOTE:** The procedures for installing on administrator workstations and user workstations are the same.

- Section 6.1, "Installing SecureLogin," on page 51
- Section 6.2, "Configuring and Deploying," on page 52

### 6.1 Installing SecureLogin

- Section 6.1.1, "Prerequisite," on page 51
- Section 6.1.2, "Installation Procedure," on page 51

### 6.1.1 Prerequisite

Ensure that you meet the hardware and software requirements listed in *NetIQ SecureLogin System Requirements*.

### 6.1.2 Installation Procedure

- 1 Log in to the workstation as an administrator.
- 2 Run the NetIQSecureLogin.exe file.
- 3 Accept the license agreement.Click Next. The License Agreement page is displayed.
- 4 Select NetIQ eDirectory with Novell Client. Click Install.
- 5 Click Next to view the Custom Setup screen.
- 6 SecureLogin is by default installed in C:\Program Files\NetIQ\SecureLogin folder. If you want to change the location, click Browse and specify a different location. Select the features you want to install and click Next.

# 6.2 Configuring and Deploying

To make SecureLogin functionality available to users and save users' single sign-on information, you must first extend the eDirectory schema. You can also provide additional security through Novell SecretStore and by requiring users on shared workstations to log out securely.

The ndsschema.exe file is found in Securelogin\Tools\Schema\NDS directory extends the eDirectory schema and grants rights to existing users so that they can use SecureLogin.

To extend the schema of a given tree, you must have sufficient rights over the [root] of the tree. In addition, make sure that you have Novell Client 4.91 or later installed on your machine.

1 Run ndsschema.exe.

Extending the schema might take some time to filter throughout your network, depending on the size of your network and the speed of the links.

When the eDirectory schema is extended, the following attributes are added:

- Prot:SSO Auth
- Prot:SSO Entry
- Prot:SSO Entry Checksum
- Prot:SSO Profile
- Prot:SSO Security Prefs
- Prot:SSO Security Prefs Checksum
- **2** Specify the eDirectory context so that SecureLogin can assign rights to User objects under that context.

Assign User Rights		
For users to be able to save their SecureLogin details into NDS they will need rights to the SecureLogin attributes on their user objects.		
This tool will assign the appropriate rights to all users in the container specified and below. An empty value will add the attributes starting from [Root].		
Context		
If you uncheck the AES Encryption box then, SecureLogin will use 3DES Encryption.		
AES Encryption		
OK Cancel		

**IMPORTANT:** The **AES Encryption** option is selected by default to use AES256 Encryption. If you unselect this option then the container will use 3DES encryption. It is recommended to use AES256 encryption.

**IMPORTANT:** You can run ndsschema.exe again with AES Encryption option unselected but it does not change to 3DES encryption. Use slmanager.exe to enable 3DES encryption.

NOTE: Rights Assignment works on root level and organizational unit level.

**3** At the prompt, define a context where you want the User objects' rights to be updated, allowing users access to their own single sign-on credentials.

If you do not specify a context, rights begin at the root of the eDirectory tree.

Only the rights on Container objects are inherited. These rights flow to sub-containers, so that users can read attributes. User rights are not inherited.

If the installation program displays a message similar to:

-601 No Such Attribute

you have probably entered an incorrect context or included a leading dot in the context.

4 (Optional) Grant rights to local cache directories.

Users on Windows XP must have workstation rights to their local cache directory locations. To grant rights, do one of the following:

Grant rights to the user's cache directory. For example,
 c:\programfiles\novell\securelogin\cache\v2slc\username

or

```
c:\users\<usersv2slc>\applicationdata on a Windows Vista machine.
```

The default location is the user's profile directory or the user's application directory. By default, the user already has rights to this directory. However, if the user specified an alternative path during the installation, you might need to grant rights to the cache directory.

If user selects the non-default directory to store the cache, the SecureLogin\cache is appended to the specified path.

• During the installation, specify a path to a location that the user has rights to (for example, the user's documents folder).

# 7 Installing, Configuring, and Deploying in an LDAP Environment

Lightweight Directory Access Protocol (LDAP) is an open-directory structure that provides fast access to the directory.

The LDAP authentication client uses LDAP to connect to a server and securely administer applications enabled for single sign-on.

SecureLogin supports LDAP authentication over Secret Socket Layer (SSL) connections only.

The instructions and examples in this section apply to the majority of LDAP compliant directories. Specific examples are given for Sun Java System Directory Server and a directory server managed through an administration workstation. If you have implemented another LDAP directory environment, refer to the particular documentation or contact Product Support for help.

- Section 7.1, "Prerequisites," on page 55
- Section 7.2, "Installing," on page 56
- Section 7.3, "Configuring," on page 58
- Section 7.4, "Deploying," on page 61

### 7.1 Prerequisites

**NOTE:** The instructions apply to the standard architecture of the directory managed using an administration workstation.

- Ensure that you meet hardware and software requirements listed in the "NetIQ SecureLogin System Requirements".
- Ensure that you provide a valid root CA certificate on every workstation during SecureLogin installation. The installation fails if the valid root CA certificate is not specified. When you install or migrate SecureLogin in LDAP environment, ensure that certificates used are certified by Certification Authority (CA). Server Certificates are installed and available on your LDAP server.

**IMPORTANT:** Ensure that the Subject Name or Subject Alternative Name of the certificate in eDirectory matches with the SecureLogin LDAP server name.

- □ Administrator access to the server, directory, and administration workstation.
- □ If you intend to enable single sign-on for Java applications, install Java 1.7 or 1.8 on workstations prior to installing SecureLogin. You can download this from the Java website.
- □ Back up the existing directory.
- SecureLogin uses TLS 1.2 for more secured communication over the networks. It is not recommended to use TLS 1.1. However, if your environment does not allow using TLS 1.2, see Enabling TLS 1.1 In SecureLogin.

# 7.2 Installing

The LDAP option installs SecureLogin into an LDAP environment with eDirectory.

You can specify more than one LDAP server for the SecureLogin installation. Although the dialog box in the installation program allows you to specify only three LDAP servers, you can specify additional servers by modifying the responsefile.ini file.

The LDAP option does not require Client for Open Enterprise Server for Windows. However, if Client for Open Enterprise Server is installed on the workstation, Client for Open Enterprise Server is the initial authentication or Credential Provider. If you want LDAP authentication to be the initial authenticator, you must uninstall Client for Open Enterprise Server.

- 1 Log in to the workstation as an administrator.
- 2 Run the NetIQSecureLogin.exe file.
- 3 Accept the license agreement and click Next.
- 4 Select NetIQ eDirectory with LDAP as the datastore.
- 5 Click Next.
- 6 Click Install.
- 7 Click Next.
- 8 In the Custom Setup window, select the features you want to install.
- 9 Click Next.
- **10** In the LDAP Server Information window, specify the server address, port and the root CA certificate path.

**NOTE:** SecureLogin supports the following certificate formats:

- BASE64 (\*.b64)
- PEM (\*.pem)

**IMPORTANT:** It is mandatory to specify the root CA certificate path when installing SecureLogin in the LDAP mode. Specifying the root CA certificate is also mandatory when migrating to the LDAP mode using slMigrationHelper.exe. Although it is not recommended, but if you do not wish to specify the root CA certificate path, see "Installing SecureLogin in the LDAP Mode Without Root CA Certificate" on page 56 to install SecureLogin without a certificate.

### 7.2.1 Installing SecureLogin in the LDAP Mode Without Root CA Certificate

**WARNING:** Installing SecureLogin without a root CA certificate makes SecureLogin and the LDAP server open to security threats. It is not recommended to install SecureLogin without the root CA certificate.

Perform one of the following methods to install SecureLogin in the LDAP mode without the root CA certificate.

- Installing SecureLogin in the LDAP Mode Without the Root CA Certificate Using Command Line
- Installing SecureLogin in the LDAP Mode Without the Root CA Certificate Using Responsefile.ini (Silent Installation)

# Installing SecureLogin in the LDAP Mode Without the Root CA Certificate Using Command Line

Perform the following steps to install the SecureLogin in the LDAP mode without the root CA certificate:

- **1** Log in as an administrator.
- **2** Launch the command prompt.
- 3 Navigate to the location where the SecureLogin installer package is saved.
- **4** Run the NetIQSecureLogin.exe installer file with the INSTALLWITHOUTCACERT=Yes parameter. For example:

```
NetIQSecureLogin.exe INSTALLWITHOUTCACERT=Yes
```

```
NOTE: You can use the INSTALLWITHOUTCACERT=Yes parameter and continue the remaining installation with the GUI installer. For example, NetIQSecureLogin.exe /install INSTALLWITHOUTCACERT=Yes.
```

- **5** Perform the following steps to modify the registries. The registry modification is necessary to prevents SecureLogin to check for root CA certificate.
  - 5a Click Start > Run to open the Run dialog box.
  - **5b** Specify regedit and click OK to open Registry Editor.
  - 5c Navigate to the HKEY\_LOCAL\_MACHINE > SOFTWARE > Novell > Login > LDAP key.
  - **5d** Right click and click **New > DWORD**.
  - 5e Rename the DWORD to CACertNotProvided.
  - **5f** Edit the CACertNotProvided value to 1.

For more information, see Chapter 9, "Installing through the Command Line," on page 69.

# Installing SecureLogin in the LDAP Mode Without the Root CA Certificate Using Responsefile.ini (Silent Installation)

**IMPORTANT:** Upgrading SecureLogin using the responsefile.ini file is not supported.

Perform the following steps to install the SecureLogin in the LDAP mode without the root CA certificate using the responsefile.ini file:

- **1** Log in as an administrator.
- 2 Specify INSTALLWITHOUTCACERT=YES in the responsefile.ini file.
- 3 Launch the command prompt.

- **4** Navigate to the location where the SecureLogin installer package is saved.
- **5** To install SecureLogin on all the target machines with the responsefile.ini file, run the following command.

```
NetIQSecureLogin.exe /install X_PRIMARYSTORE=LDAP
PATHTOISS="c:\temp\responsefile.ini" /quiet
```

- **6** Perform the following steps to modify the registries. The registry modification is necessary to prevents SecureLogin to check for root CA certificate.
  - 6a Click Start > Run to open the Run dialog box.
  - **6b** Specify regedit and click OK to open Registry Editor.
  - 6c Navigate to the HKEY\_LOCAL\_MACHINE > SOFTWARE > Novell > Login > LDAP key.
  - 6d Right click and click New > DWORD.
  - 6e Rename the DWORD to CACertNotProvided.
  - **6f** Edit the CACertNotProvided value to 1.

For more information, see "Installing SecureLogin Using The Responsefile.ini File" on page 79.

### 7.2.2 Enabling TLS 1.1 In SecureLogin

**WARNING:** Installing SecureLogin with TLS 1.1 is less secure than using TLS 1.2. It can open your deployment environment to security threats.

Perform the following steps to modify the registries. The registry modification is necessary to enable TLS 1.1 in SecureLogin.

- 1 Click Start > Run to open the Run dialog box.
- 2 Specify regedit and click OK to open Registry Editor.
- 3 Navigate to the HKEY\_LOCAL\_MACHINE > SOFTWARE > Protocom > SecureLogin key.
- 4 Right-click and click New > DWORD.
- 5 Rename the DWORD to AllowTLSv1.1.
- 6 Edit the AllowTLSv1.1 value to 1.

## 7.3 Configuring

To install or upgrade SecureLogin in an LDAP directory environment, you must extend the LDAP schema with SecureLogin attributes. However, no change is required to Microsoft Active Directory (AD) schema.

You must manually assign read and write access to the new SecureLogin attributes. Due to a wide variety of LDAP-compliant directories, NetIQ does not provide a specific tool for assigning permissions to directory attributes.

If the LDAP directory and Microsoft AD are synchronized, SecureLogin can seamlessly pass a users' AD's credentials to LDAP so that users enter their login credentials only once.

- Extending the LDAP Directory Schema and Assigning Rights on the Server
- Using LDAP on eDirectory

# 7.3.1 Extending the LDAP Directory Schema and Assigning Rights on the Server

Installing SecureLogin on the server requires extending the LDAP schema and assigning user rights to record data against these attributes.

### SecureLogin Attributes

Table 7-1 Attributes

Attribute To Be Mapped	LDAP Mapping
Prot:SSO Auth	
Prot:SSO Entry	protocom-SSO-Entries
Prot:SSO Entry Checksum	protocom-SSO-Entries-Checksum
Prot:SSO Profile	protocom-SSO-Profile
Prot:SSO Security Prefs	protocom-SSO-Security-Prefs
Prot:SSO Security Prefs Checksum	protocom-SSO-Security-Prefs-Checksum

**NOTE:** These mappings are case-sensitive. Extend the LDAP schema on all servers if you want them to act as failover servers.

If you intend to use Microsoft Group Policy (GPO) support, NetIQ recommends that you re-extend the SecureLogin directory schema extensions to include the new schema extensions for GPO support.

If the LDAP-compliant directory extension is deployed using the ldapschema.exe file copied from rather run from the SecureLogin installer package, then you need to copy the entire LDAP folder containing the LDAP schema files to your preferred location.

### Extending the Schema on the LDAP Server

- 1 Log in to the server as administrator.
- 2 Run ldapschema.exe found in the \Securelogin\Tools\Schema\LDAP directory of the SecureLogin distribution package. The SecureLogin Active Directory Schema dialog box is displayed.

or

Click Schema Extension Tools and click LDAP Compliant.

- 3 In the LDAP Server field, provide the IP address or the name of the LDAP server.
- 4 In the Admin User field, provide the distinguished name (DN) for the server administrator. For example, CN=admin
- **5** Provide the password and select the relevant directory mode (in this example, eDirectory), then click **Update Schema**. The certificate information is displayed.
- 6 Click Accept.
- 7 When the Schema Extension dialog box is displayed, click Close.

**NOTE:** LDAP schema extension is replicated to all servers in the LDAP Group, and not to all servers in the tree. Schema extensions are LDAP group specific and must be repeated for each LDAP group. By default, each NetWare server is in its own LDAP group, which means that by default LDAPSchema.exe must be run on every LDAP server.

### **Assigning Rights to Schema Attributes**

You must assign permissions to objects in the directory to store data against the new SecureLogin attributes. Assign permissions to all objects that access SecureLogin Assigned User Rights.

The application does not start if you have not set permission to access SecureLogin schema attributes.

**NOTE:** LDAP implementations are varied. Therefore, SecureLogin does not provide a specific tool for each variation for assigning permissions.

The following permissions are recommended for successful implementation:

- SecureLogin administrators are assigned read and write access to all SecureLogin attributes on all objects.
- Users are assigned read and write access to all SecureLogin attributes on their user objects.
- Users are assigned read access to the SecureLogin attributes on organizational units from which they need to read organizational policies or corporate settings.

### 7.3.2 Using LDAP on eDirectory

All the functionality that is available in NMAS is also available in the LDAP Authentication client for SecureLogin. The LDAP client enables you to provide multilevel authentication (for example, a biometric device and a password).

When you use LDAP on eDirectory, the LDAP password can come from one of two places:

- The eDirectory password
- The NMAS Simple password

The eDirectory password takes precedence. The Simple Password exists if used in an eDirectory password does not exist.

If a user types a password that does not match the eDirectory password, LDAP attempts to match the simple password.

# 7.4 Deploying

SecureLogin provides centralized management and deployment of user configuration by using the directory structure and administration tools in the same utility. We recommend that you configure SecureLogin on a test user account before deployment.

Use the industry standard application distribution packages such as ZENWorks, Systems Management Server, and Microsoft IntelliMirror to deploy and manage SecureLogin across large enterprises.

SecureLogin can also be installed, configured, and features can be added and removed using Microsoft Windows Installer (MSIExec) options and parameters from the command line or provided through a batch file.

Prior to installing SecureLogin, ensure the LDAP certificate file is saved in the default certificate location of the LDAP log, for example, securelogin\rootcert.der. This certificate is used only in non-eDirectory environments.

**NOTE:** Copying the LDAP Certificate is necessary only in the Active Directory or Non-eDir LDAP compliant directories. This step is not necessary in the default eDirectroy environments.

- Section 7.4.1, "Distribution Options," on page 61
- Section 7.4.2, "Configuring in a Non-eDirectory LDAP or Active Directory Environment," on page 62
- Section 7.4.3, "Logging in to LDAP Directory," on page 62
- Section 7.4.4, "Contextless Login," on page 63
- Section 7.4.5, "Setting Up Passphrase," on page 64

### 7.4.1 Distribution Options

SecureLogin provides the following options for deployment and distribution of user configurations:

Options	Descriptions
Copy settings	Copies SecureLogin configuration from one object in a directory to another object in the same directory.
Export and import	Uses an XML file to distribute the configuration.
Directory object inheritance	Inherits the configuration from a higher-level directory object, for example, a Group Policy.
Corporate configuration re-direction	Redirect configurations of a specified directory of a different group to the directory.

Table 7-2 Distribution Options

### 7.4.2 Configuring in a Non-eDirectory LDAP or Active Directory Environment

- 1 Add a key in the registry HIVE.
- 2 Browse to HKEY\_LOCAL\_MACHINE\SOFTWARE\Novell\Login\LDAP.
- **3** Create a registry key of the STRING value.
- 4 Name the registry key as CertFilePath.
- **5** Specify the path to your certificate.

**NOTE:** •Anonymous bind needs to be enabled on the server for Non-eDirectory, Active Directory and also eDirectory environments.

- To encrypt LDAP credentials and update the system registry when anonymous bind is disabled in Active Directory, see "Updating the System Registry" on page 62.
- To encrypt LDAP credentials and update the system registry when TLS is enabled in eDirectory, see "Updating the System Registry" on page 62.

### 7.4.3 Logging in to LDAP Directory

- 1 Log in to the LDAP directory using your user account or administrator account credentials.
- 2 Provide your username and password, and click OK.

If you cannot view the full LDAP login dialog, click **Advanced** to expand the dialog box. If this information is blank, then populate as needed.

- Server: Specify the name of the LDAP server.
- **Port:** Specify the port used by the LDAP server. The default port number is 636.
- NMAS authentication: Select NMAS if you want to use advanced authentication to login to eDirectory.

As an administrator, you might need to include a system registry update as part of the SecureLogin deployment strategy. See "Updating the System Registry" on page 62.

### **Updating the System Registry**

Configure the operation of SecureLogin by setting registry key values on users' machines. The keys are located in the local machine hive of the registry. The values that populate the Advanced tab of the SecureLogin dialog box are located at:

HKLM\Software\Novell\Login\LDAP

#### **Configuration Settings**

• Server History List (3.51.100 or later)

HKEY\_LOCAL\_MACHINE\Software\Novell\Login\LDAP\Servers\server#

Replace the **#** by using a numeric value. In SP1, each server item should be a multistring value (REG\_MULTI\_SZ), and can be either an IP address, or DNS name of the server. These values can be set from the installation dialogs or by an installation script. The port value can also be specified along with the server in a new line. By default, port 636 will be used.

• Context Based Search (3.51.109 or later)

DWORD value, set to '1' for context-based search. Also, specify the set of contexts to search, such as Context1, Context2 or Context3 of type REG\_SZ, each specifying the exact context to search.

No explicit context validation is done except that LDAP search returns an appropriate error in case an invalid context is specified

• Search Attributes (3.51.109 or later)

HKEY\_LOCAL\_MACHINE\SOFTWARE\Novell\Login\LDAP\LDAPSearch\SearchAttributes

REG\_MULTI\_SZ value, set to list of search attributes to be used in LDAP search. Any publicly readable attribute can be specified, for example fullName, givenName, sn, cn, uid and in AD environment you can specify samAccountName.

• CertFilePath (3.51.200 or later)

 $\tt HKEY\_LOCAL\_MACHINE \ Software \ Novell \ Login \ LDAP \ CertFilePath$ 

REG\_SZ value lets the user to specify a valid certificate file path for non-eDirectory servers. This requires the user to create another registry entry NonEdirLdap of type REG\_DOWORD. CertFilePath is considered only if NonEdirLdap is present and set to 1.

For more information, see Registry Settings for SecureLogin in LDAP mode

### 7.4.4 Contextless Login

When SecureLogin is configured in the LDAP mode, a login page is displayed when SecureLogin is launched.

The login page requires a user distinguished name (DN) and password. The LDAP Authentication client provides a contextless login. This feature allows you to type part of your fully distinguished name (DN) rather than the full string that some users might find confusing.

If	Then
More than one match is found.	A login page is displayed that allows the user to select the login account.
Multiple IDs exist.	The client lists all user IDs that begin with (for example, Westbye Tim), then selects the Domain Name for his or her user ID and login.
	You can search using the user's given name, surname and display name.
	Surname (sn) and given name (givenname) are the default values.

Table 7-3 Contextless Login

To enable LDAPAuth to perform search even when anonymous bind is disabled, ldapce.exe utilty is used. Using this utility, an administrator can create encrypted credentials for any user. The encrypted credentials must be stored in a specific registry. For detailed information on LDAPCE Utility, see "Using the LDAPCE Utility to Encrypt LDAP Credentials" on page 64.

### Using the LDAPCE Utility to Encrypt LDAP Credentials

The ldapce.exe is a command-line utility used to encrypt the credentials of an authorised user who has rights to browse the LDAP directory tree. The utility encrypts the authorized LDAP user's distinguished name and password into a string which is then stored in the LDAPContextlessSearchBindCreds registry key file.

Location	Туре	Name
HKEY_LOCAL_MACHINE/SOFTWARE/Protocom/ SecureLogin/	REG_SZ	LDAPContextlessSearchBindcreds

**NOTE:** The Idapce.exe utility is unsupported and is only available on request. It is not distributed with SecureLogin package.

The syntax is:

```
ldapce.exe <user DN> <password> [output file]
```

Where,

- <user DN> is the the full distinguished name of the LDAP user.
- [output file] is the name of the output file to which the encrypted string is written. If this option is omitted, the string is displayed on the screen.

### 7.4.5 Setting Up Passphrase

After you have successfully installed SecureLogin on a user workstation, you can set up a passphrase for the user.

For more information, see Section 1.2, "Setting Up a Passphrase," on page 9.

# 8 Installing and Deploying in the Standalone Environment

Standalone installation operates on a workstation that is independent of a network or corporate directory system. Standalone installation is intended for individual users, in addition to providing a platform for SecureLogin SSO version control, review and testing.

## 8.1 Getting Started

SecureLogin can be installed in a standalone mode that operates on a user's workstation. It is independent of a network or corporate directory system. Standalone mode installation allows single sign-on to applications on individual workstations, provides a platform for SecureLogin version control, review, and testing.

- Section 8.1.1, "Prerequisites," on page 65
- Section 8.1.2, "New Installations," on page 65
- Section 8.1.3, "Unsupported Features," on page 65
- Section 8.1.4, "Installation Overview," on page 66

### 8.1.1 Prerequisites

- You must have administrator level access to the workstation.
- Take a backup of the existing workstation cache directory.

### 8.1.2 New Installations

A new installation of SecureLogin that is installed in standalone mode is installed in seamless mode. Your workstation login credentials are used to start SecureLogin.

If you upgrade from a previous versions of SecureLogin, you are prompted to migrate to seamless mode.

### 8.1.3 Unsupported Features

The following features are not supported in a standalone install:

- All smart card functionalities, including
  - Smart card configuration for single sign-on
  - Smart card password login
- The passphrase question and answer security system
- AES datastore encryption

- Audits using syslog server
- Citrix and Terminal services
- Advanced Authentication
- Desktop Automation Service
- Directory Administration Tools

### 8.1.4 Installation Overview

**NOTE:** The <code>?syspassword</code> variable does not work in standalone mode. As smart card options cannot be selected in a standalone mode installation, smart card login to standalone mode installs is not supported.

SecureLogin standalone mode operates on a user's workstation, which is independent of a network or, corporate directory system. In addition to providing a platform for SecureLogin review and testing, the standalone mode is intended to provide SecureLogin for individual workstations.

- 1. Backup the existing workstation directory.
- 2. Uninstall any SecureLogin version prior to 3.5.x.
- 3. Ensure that the Microsoft Management Console's Active Directory plug-ins are installed on the administration workstation.
- 4. Define and configure the SecureLogin environment, including enabling single sign-on of the required applications.
- 5. Copy test user configurations to relevant objects.
- 6. Install the SecureLogin application on user workstation.

### 8.2 Installing

- Section 8.2.1, "Installing in a Standalone Workstation," on page 66
- Section 8.2.2, "Upgrading from an Earlier Version," on page 67
- Section 8.2.3, "Creating a New User Account," on page 68

### 8.2.1 Installing in a Standalone Workstation

- **1** Log in to the workstation as an administrator.
- 2 Run the NetIQSecureLogin.exe file.
- **3** Accept the license agreement.Click Next. The License Agreement page is displayed.
- **4** Select Standalone (Trial/Testing/Demonstration) as the datastore. Click Install. If dependant components like NICI, NMAS are not present, they are installed.
- 5 Click Next to view the Custom Setup screen.
- **6** The SecureLogin is by default installed in C:\Program Files\NetIQ\SecureLogin folder. If you want to change the location, click Browse and specify a different location. Select the features you want to install and click Next.

### 8.2.2 Upgrading from an Earlier Version

The previous versions of SecureLogin supported creating multiple SecureLogin accounts for a single workstation account.

To maintain backward compatibility, SecureLogin supports multiple users created in previous versions.

After upgrading, you are prompted to either continue using multiple accounts or choose one account and migrate to seamless standalone mode.

If you have been using SecureLogin in standalone mode in one account, you are automatically migrated to seamless standalone mode after providing your username and password on first log in.

### **Setting Up Multiple User Accounts**

SecureLogin consolidates the accounts by leveraging the Windows account to verify the user. This results in one SecureLogin user for each Windows account.

After upgrading, the following message appears.

Figure 8-1 Seamless migration message

SecureLogin	$\mathbf{X}$	
Do you wish to Migrate to :	5eamless Standalone mode?	
Yes No		

- If you wish to manage the users through their Windows accounts, click Yes and migrate to seamless standalone mode. This deletes all other user accounts but it does not delete the one you are requested to selected.
- If you have previously configured SecureLogin with multiple users, click No to continue accessing them.

The SecureLogin Standalone dialog is displayed. The dialog box retains all the user accounts retained from the previous SecureLogin configuration.

You can then select from two options:

- If you had earlier selected Yes, select the user or the account that will continue to be user future SecureLogin account.
- If you had earlier selected No, select the user account that you require now. This list displays all the accounts retained for future log in.

Specify the password. SecureLogin is now active for the selected user and the SecureLogin icon appears in the notification area.

### Managing SecureLogin After upgrading

For mobile users and notebook users, SecureLogin is managed through the Personal Management Utility. To start the Personal Management Utility, double-click the SecureLogin icon 😨 on the notification area, or right-click the icon and select Manage Logins.

### 8.2.3 Creating a New User Account

When SecureLogin is started after a new installation on a standalone workstation, the Standalone dialog is displayed.

- 1 Click Create User. The Create User page is displayed
- **2** Specify the Username and Password.
- **3** Re-enter the password to verify.
- 4 Click OK.

# 9

# Installing through the Command Line

This section describes how to install SecureLogin through the command line. The installer commandline options and parameters are provided directly from the command line or supplied through a batch file.

The range of the available command-line options and parameters depend on the version of the Windows installer.

NOTE: The examples provided in this section are based on Windows installer version 3.0 or above.

- Section 9.1, "Installation Overview," on page 69
- Section 9.2, "SecureLogin Properties and Values," on page 69
- Section 9.3, "Windows Installer Command Line Options," on page 80

### 9.1 Installation Overview

#### Prerequisite

SecureLogin requires the latest Microsoft Windows Installer.

- **1** Log in as an administrator.
- 2 Launch the command prompt.
- **3** Browse to the location where you have saved the SecureLogin installer package.
- 4 Run NetIQSecureLogin.exe.

The installation options are explained in the following sections:

- SecureLogin Properties and Values
- Windows Installer Command Line Options

### 9.2 SecureLogin Properties and Values

Use the following property values to install SecureLogin.

- Section 9.2.1, "Installing in eDirectory Environment," on page 70
- Section 9.2.2, "Installing in the LDAP v3 (non-eDirectory) Environment," on page 72
- Section 9.2.3, "Installing in the Microsoft Active Directory Environment," on page 73
- Section 9.2.4, "Installing in the Azure Active Directory Environment," on page 74
- Section 9.2.5, "Installing in the Active Directory Application Mode Environment," on page 74
- Section 9.2.6, "Installing in the Standalone Environment," on page 74
- Section 9.2.7, "Commands for Installing the Features," on page 74

- Section 9.2.8, "Examples," on page 78
- Section 9.2.9, "Silent Install," on page 78
- Section 9.2.10, "Installing SecureLogin Using The Responsefile.ini File," on page 79
- Section 9.2.11, "Example of a Response File," on page 79

**NOTE:** All commands described in this section display details on the user interface. Use option / quiet to stop displaying details on the user interface and option /passive for minimal details on the user interface. For example: NetIQSecureLogin.exe /install/quiet X\_PRIMARYSTORE=MAD.

### 9.2.1 Installing in eDirectory Environment

When you install or migrate SecureLogin in LDAP environment, ensure that certificates used are certified by Certification Authority (CA). Server Certificates are installed and available on your LDAP server.

**IMPORTANT:** Installing SecureLogin without a root CA certificate makes SecureLogin and LDAP server vulnerable. It is not recommended to install SecureLogin without the root CA certificate.

Ensure to provide a valid root CA certificate on every workstation during SecureLogin installation. The installation fails if the valid root CA certificate is not specified. However, if you want to install SecureLogin without the root CA certificate, see Installing SecureLogin in the LDAP Mode Without Root CA Certificate.

Use the following command to upgrade SecureLogin without a root CA certificate:

NetIQSecureLogin.exe /install INSTALLWITHOUTCACERT=Yes

Ensure that the Subject Name or Subject Alternative Name of the certificate in eDirectory matches with the SecureLogin LDAP server name.

Table 9-1	Command O	ptions for	Installina in	the eDirector	v Environment
10010 2	communa o		motaning m	the concetor	

Installation Mode	Command Line Parameters	Description	
eDirectory in NDS Credential Provider mode	NetIQSecureLogin.exe / install X_PRIMARYSTORE=NDS	Use this command to install SecureLogin in Credential Provider mode on eDirectory.	

Installation Mode	Command Line Parameters	Description
eDirectory in LDAP Credential Provider Mode	NetIQSecureLogin.exe / install X_PRIMARYSTORE=LDAP APPENDLOCAL=SeamlessLDAPGin	Use this command to install SecureLogin in LDAP Credential Provider Mode on eDirectory.
	a LDAPSERVERADDRESS=192.168.1	The default port is 636.
	.255 CERTPATH=c:\temp\ <certifict ate file&gt; /log log.txt</certifict 	To add another port, include the LDAPPORT in the command line.
		<pre>For example, NetIQSecureLogin.exe /install X_PRIMARYSTORE=LDAP APPENDLOCAL=SeamlessLDAPGina LDAPSERVERADDRESS=192.168.1.25 5 LDAPPORT=359 CERTPATH=c:\temp\<certifictate file=""> /log log.txt</certifictate></pre>
eDirectory in LDAP Credential Manager Mode	NetIQSecureLogin.exe / install X_PRIMARYSTORE=LDAP APPENDLOCAL=SeamlessLDAPCre	Use this command to install SecureLogin in Credential Manager mode on eDirectory.
	a LDAPSERVERADDRESS=192.168.1	The default port is 636.
	.255 CERTPATH=c:\temp\ <certifict ate file&gt; /log log.txt</certifict 	To add another port, include the LDAPPORT in the command line.
		For example,
		NetIQSecureLogin.exe /install X_PRIMARYSTORE=LDAP APPEND_LOCAL=SeamlessLDAPCred LDAPSERVERADDRESS=192.168.1.255 LDAPPORT=389 CERTPATH=c:\temp\ <certifictate file&gt; /log log.txt</certifictate 
eDirectory in LDAP Application Mode	NetIQSecureLogin.exe / install X_PRIMARYSTORE=LDAP	Use this command to install SecureLogin in LDAP Application Mode on eDirectory.
	LDAPSERVERADDRESS=192.168.1	The default port is 636.
	.255 CERTPATH=c:\temp\ <certifict ate file&gt; /log log.txt</certifict 	To add another port, include the LDAPPORT in the command line.
		For example,
		NetIQSecureLogin.exe install X_PRIMARYSTORE=LDAP APPENDLOCAL=LDAPApp LDAPSERVERADDRESS=192.168.1.255 LDAPPORT=389 CERTPATH=c:\temp\ <certifictate file&gt; /log log.txt</certifictate 

### 9.2.2 Installing in the LDAP v3 (non-eDirectory) Environment

When you install or migrate SecureLogin in the LDAP environment, ensure that certificates used are certified by Certification Authority (CA). Server Certificates are installed and available on your LDAP server.

**WARNING:** Installing SecureLogin without a root CA certificate makes SecureLogin and the LDAP server open to security threats. It is not recommended to install SecureLogin without the root CA certificate.

**IMPORTANT:** Ensure that you provide the valid root CA certificate on every workstation during SecureLogin installation. The installation fails if the valid root CA certificate is not specified. However, if you want to install SecureLogin without the root CA certificate, see "Installing SecureLogin in the LDAP Mode Without Root CA Certificate" on page 56.

**IMPORTANT:** Ensure that the Subject Name or Subject Alternative Name of the certificate in eDirectory matches with the SecureLogin LDAP server name.

**IMPORTANT:** Use the following command to upgrade SecureLogin without a root CA certificate:

NetIQSecureLogin.exe /install INSTALLWITHOUTCACERT=Yes

Installation Mode	Command Line Parameters	Description
LDAP Credential Provider mode	<pre>NetIQSecureLogin.exe / install X_PRIMARYSTORE=LDAP APPENDLOCAL=SeamlessLDAPGina X_NONEDIRLDAP=1 LDAPSERVERADDRESS=192.168.1. 255 CERTPATH=c:\temp\<certificta file="" te=""> /log log.txt</certificta></pre>	Use this command to install SecureLogin in LDAP Credential Provider mode on any LDAP-compliant directories (non- eDirectory). The default port is 636. To add another port, include the LDAPPORT in the command line.
		For example,
		<pre>NetIQSecureLogin.exe /install X_PRIMARYSTORE=LDAP APPENDLOCAL=SeamlessLDAPGina X_NONEDIRLDAP=1 LDAPSERVERADDRESS=192.168.1.25 5 LDAPPORT=389 CERTPATH=c:\temp\<certifictate file=""> /log log.txt</certifictate></pre>

Table 9-2 Command Options for Installing in the LDAP v3 (non-eDirectory) Environment
Installation Mode	Command Line Parameters	Description
LDAP Credential Manager Mode	NetIQSecureLogin.exe / install X_PRIMARYSTORE=LDAP X_NONEDIRLDAP=1 APPENDLOCAL=SeamlessLDAPCred LDAPSERVERADDRESS=192.168.1.	Use this command to install SecureLogin in Credential Manager mode on any LDAP-compliant directories (non- eDirectory).
	255 CERTPATH=c:\temp\ <certificta te file&gt; /log log.txt</certificta 	The default port is 636.
		To add another port, include the LDAPPORT in the command line.
		For example,
		<pre>NetIQSecureLogin.exe /install X_PRIMARYSTORE=LDAP X_NONEDIRLDAP=1 APPENDLOCAL=SeamlessLDAPCred LDAPSERVERADDRESS=192.168.1.25 5 LDAPPORT=389 CERTPATH=c:\temp\<certifictate file=""> /log log.txt</certifictate></pre>
LDAP Application Mode	NetIQSecureLogin.exe / install X_PRIMARYSTORE=LDAP X_NONEDIRLDAP=1	Use this command to install SecureLogin in LDAP Application Mode on any LDAP- compliant directories (non-eDirectory).
	LDAPSERVERADDRESS=192.168.1. 255 CERTPATH=c:\temp\ <certificta te file&gt; /log log.txt</certificta 	The default port is 636.
		To add another port, include the LDAPPORT in the command line.
		For example,
		<pre>NetIQSecureLogin.exe /install X_PRIMARYSTORE=LDAP X_NONEDIRLDAP=1 APPENDLOCAL=LDAPApp LDAPSERVERADDRESS=192.168.1.25 5 LDAPPORT=389 CERTPATH=c:\temp\<certifictate file=""> /log log.txt</certifictate></pre>

## 9.2.3 Installing in the Microsoft Active Directory Environment

Installation Mode	Command Line Parameters	Description
Complete install	NetIQSecureLogin.exe / install X_PRIMARYSTORE=MAD	Use this command to install SecureLogin on Microsoft Active Directory, without prompting users for any selection.
With group policies enabled	NetIQSecureLogin.exe / install X_PRIMARYSTORE=MAD APPENDLOCAL=GPO	Use this command to install SecureLogin on Microsoft Active Directory with support for group policy.

 Table 9-3
 Command Options for Installing in Active Directory Environment

#### 9.2.4 Installing in the Azure Active Directory Environment

Installation Mode	Command Line Parameters	Description
Complete install	NetIQSecureLogin.exe / install X_PRIMARYSTORE=SLAE	Use this command to install SecureLogin on Azure Active Directory, without prompting users for any selection.
With group policies enabled	NetIQSecureLogin.exe / install X_PRIMARYSTORE=SLAE APPENDLOCAL=GPO	Use this command to install SecureLogin on Azure Active Directory with support for group policy.

Table 9-4 Command Options for Installing in Azure Active Directory Environment

#### 9.2.5 Installing in the Active Directory Application Mode Environment

 Table 9-5
 Command Options for Installing in Active Directory Application Mode Environment

Installation Mode	Command Line Parameters	Description
Complete install	NetIQSecureLogin.exe / install X_PRIMARYSTORE=ADAM	Use this command to install SecureLogin on Microsoft Active Directory Application Mode, without prompting users for any selection.
With group policies enabled	NetIQSecureLogin.exe / install X_PRIMARYSTORE=ADAM APPENDLOCAL=GPO	Use this command to install SecureLogin on Microsoft Active Directory Application Mode with support for group policy.

#### 9.2.6 Installing in the Standalone Environment

Table 9-6 Command Options for Installing in Standalone Mode

Installation Mode	Command Line Parameter	Description
Complete install	NetIQSecureLogin.exe / install X_PRIMARYSTORE=DUMMY	Use this command to install SecureLogin in a standalone mode, without any user interface.

#### 9.2.7 Commands for Installing the Features

When installing SecureLogin, GPO and RunAtStartup features are installed by default. You can choose to install various features such as support for smart card and support for Citrix.

Use the following table as reference to specify these features when installing SecureLogin.

**TIP:** APPENDLOCAL can be used to install any specific feature using the feature name. For enabling multiple features, specify the feature names separated by a comma.

#### APPENDLOCAL=DAS, SmartCard

Table 9-7	Commands	for	Installing	Features
-----------	----------	-----	------------	----------

Command Line Parameters	Value	Description	Example
INSTALLDIR	Installation folder	Installs SecureLogin in the specified folder or directory.	INSTALLDIR=C:\Program Files\NetIQ\SecureLogin\
X_CACHEDIR	Cache folder	Installs SecureLogin in the specified folder or directory.	X_CACHEDIR=%LOCALAPPDATA%
X_PRIMARYSTORE= MAD		Install SecureLogin on Microsoft Active Directory.	NetIQSecureLogin.exe / install X_PRIMARYSTORE=MAD
SMARTCARD		Installs smartcard support.	APPENDLOCAL=SmartCard
			Smart card support is installed only if ActivIdentity ActivClient is detected on the machine.
			Set the cryptographic service provider and smart card DLL file by defining the X_CSP and X_SMARTCARDLIB properties.
			X_CSP=Microsoft Base Smart Card Crypto Provider X_SMARTCARDLIB=C:\Windows \System32\basecsp.dll
Desktop		Installs desktop and tray icon for SecureLogin.	ADDLOCAL=Desktop
MMC_AD		Installs Active Directory MMC Snapin and Active Directory query extension.	ADDLOCAL=MMC_AD
MMC_GPO_EDIT		Installs Active Directory MMC Snapin for GPO editor.	ADDLOCAL=MMC_GPO_EDIT
Citrix		Installs Citrix support.	ADDLOCAL=Citrix
CitrixSeamless		Installs Citrix support for seamless sign-on.	APPENDLOCAL=CitrixSeamles s
CitrixAgent		Installs Citrix Agent support.	APPENDLOCAL=CitrixAgent
TerminalServer		Installs general configurations of Terminal Server.	APPENDLOCAL=TerminalServe r
TSSeamless		Installing this feature allows seamless sign-on using eDirectory, AD, LDAP etc.	APPENDLOCAL=TSSeamless

Command Line Parameters	Value	Description	Example
TSAgent		Installs files and registry for Terminal Server Virtual Channels to allow seamless sign-on to remote terminal servers.	APPENDLOCAL=TSAgent
AAF2		Installs files that are required to configure Advanced Authentication.	APPENDLOCAL=AAF2
HELP		Installs SecureLogin help files.	APPENDLOCAL=HELP
DAS		Installs files that are required to configure Desktop Automation Services for Kiosk mode.	APPENDLOCAL=DAS
LDAPPORT	Port address	Specifies the LDAP port address.	LDAPPORT=389
SecureWorkstati on		Installs SecureWorkstation.	APPENDLOCAL=SecureWorksta tion
Admin		Specifies installing the directory administration tools.	APPENDLOCAL=Admin
SMARTCARDLIB		Specifies the PKCS#11 encryption library to use.	X_SMARTCARDLIB="C:\Resour ces\acpkcs201rc.dll"
		The value is supplied as the name of the desired DLL file.	
CSP		Specifies a cryptographic service provider.	X_CSP="ActivCard Gold Cryptographic Service
		It is typically a string constant from HKEY_LOCAL_MACHINE\SO FTWARE\Microsoft\Cryp tography\ Defaults\Provider.	Provider"
GPO		Installs Microsoft Group Policy Support for ADAM, AD and AD LDS.	APPENDLOCAL=GPO
MinMem		Installing this feature will allow you to set the minimum and maximum working set sizes for the specified SecureLogin process.	APPENDLOCAL=MinMem
RoamProfile		Installs settings that change seamless sign-on process to allow roaming files to log off cleanly.	APPENDLOCAL=RoamProfile

Command Line Parameters	Value	Description	Example
DisableCache		It disables the local file cache for offline support. Do not install this feature if a local cache is required.	APPENDLOCAL=DisableCache
SeamlessMAD		Uses the Windows credentials for seamless sign on in the Active Directory environment.	APPENDLOCAL=SeamlessMAD
VCRedist_*_*		Installs Visual C++ Redistributable Package	APPENDLOCAL=VCRedist_11_x 86
			APPENDLOCAL=VCRedist_11_x 64
			APPENDLOCAL=VCRedist_10_x 64
			APPENDLOCAL=VCRedist_10_x 86
*SS0	WinSSO,	Enables SSO support for various platforms respectively.	APPENDLOCAL=WinSSO
	JavaSSO, TermSSO,		APPENDLOCAL=JavaSSO
	IESSO, EiroEoxSSOIS		APPENDLOCAL=TermSSO
	ChromeSSO, EdgeSSO, DotNetSSO		APPENDLOCAL=DotNetSSO
Auditing		Installs files to audit SecureLogin events.	APPENDLOCAL=Auditing
WindowsEventLog		Logs Windows event messages.	APPENDLOCAL=WindowsEventL og
SysLogCacheForw ard		Installing this feature forwards the events logged in Windows Event Log to the Syslog server.	APPENDLOCAL=SysLogCacheFo rward
SysLog		Installing this feature sends audit messages to the Syslog server.	APPENDLOCAL=SysLog
Tools		Installing tools required for the administrative tasks. For example, SlapTool for provisioning.	APPENDLOCAL=Tools

#### 9.2.8 Examples

This section lists some examples that you can use in your environment.

- Selecting Mode and Feature
- Installing with User Interface Option

#### **Selecting Mode and Feature**

The following example installs SecureLogin in the following setup.

- Microsoft Active Directory mode
- Support for Group Policy
- SecureLogin is not launched at the completion of the installation

NetIQSecureLogin.exe /install X\_PRIMARYSTORE=MAD APPENDLOCAL=GPO

#### **Installing with User Interface Option**

The following example installs SecureLogin in the following setup:

- eDirectory mode.
- SecureLogin is not launched at the completion of the installation
- User is prompted to restart after the installation is complete.

NetIQSecureLogin.exe /install X\_PRIMARYSTORE=NDS APPENDLOCAL=INSTALLADMIN

#### 9.2.9 Silent Install

A silent install provides InstallShield Wizard with instructions for installing SecureLogin. To use a silent install, you must use a response file.

A response file is a text file (responsefile.ini) containing sections and keys. The response file is created during installation in <WidowsVolume>\NSLFiles\responsefile.ini. It captures your responses to the dialogs that you encounter during the installation. This is later used as an input for silent installation. It is recommended that you do not modify the responsefile.ini.

**IMPORTANT:** During silent install, the PATHTOISS property must contain the absolute path to responsefile.ini. If it is a relative or invalid path, then SecureLogin installation is aborted.

For instance,

- An administrator runs the graphical installer on a single machine. During the install, the administrator selects the configuration he or she wants to roll out to the machines of the target users.
- At the end of the installation a response file is created and available located in <windows Volume>\NSLFiles. It contains the command line properties required to replicate the graphical installation the administrator has done.
- The administrator can take this response file and copy it to the target machines or to a mapped network drive for use with target machine installs.

#### 9.2.10 Installing SecureLogin Using The Responsefile.ini File

**IMPORTANT:** Upgrading SecureLogin using the responsefile.ini file is not supported.

To install SecureLogin on all target machines with responsefile.ini, run the following command:

```
NetIQSecureLogin.exe /install X_PRIMARYSTORE=LDAP
PATHTOISS="c:\temp\responsefile.ini" /quiet /log /log.txt
```

Replace value of X\_PRIMARYSTORE with one of the following values:

- MAD Microsoft Active Directory
- SLAE Advanced Edition
- ADAM Active Directory Application Mode
- NDS NetIQ eDirectory with Novell Client
- LDAP NetIQ eDirectory with LDAP

If you try to install NSL using responsefile.ini in any of LDAP modes (like Gina/CP, CM and App mode), then these modes have certain prerequisites like NICI, NMAS etc. So it is important to pass value for Data store along with responsefile.ini.

For example:

NetIQSecureLogin.exe X\_PRIMARYSTORE=LDAP PATHTOISS="C\Users....\responsefile.ini" /quiet

Installation fails if we do not specify the X\_PRIMARYSTORE, as prerequisites are not met.

If prerequisites like NICI and NMAS is already present in the workstation, then do not specify X\_PRIMARYSTORE value in command line

You can create a new response file or edit one from a previous installation. During the installation, the responsefile.ini is created in the <WindowsVolume>\NSLFiles folder.

**IMPORTANT:** Non-English users must first run MSI with transform file and then run the update sequentially.

#### 9.2.11 Example of a Response File

```
INSTALLDIR=C:\Program Files\NetIQ\SecureLogin\
X_CACHEDIR=%LOCALAPPDATA%
X_PRIMARYSTORE=MAD
X NONEDIRLDAP=No
ADDLOCAL=SmartCard, GPO, MinMem, RoamProfile, DisableCache, SeamlessMAD, WinSSO, JavaSSO,
TermSSO, IESSO, FireFoxSSOJS, ChromeSSO, EdgeSSO, DotNetSSO, Admin, MMC AD, MMC GPO Edit, T
ools, Citrix, CitrixSeamless, CitrixAgent, TerminalServer, TSSeamless, TSAgent, AAF2, DAS,
SysLogCacheForward, SysLog, RunAtStartup, Desktop, CredStore, DirectorySignon, SSOAut, Pr
imaryStore,WindowsEventLog,Auditing,VCRedist_11_x86,VCRedist_11_x64,VCRedist_10_x6
4, VCRedist 10 x86
LDAPSERVERADDRESS=LDAP server address
LDAPPORT=636
LDAPSERVERADDRESS=LDAP server address
LDAPPORT=636
CERTPATH=
LDAPSERVERADDRESS1=
LDAPPORT1=
```

```
CERTPATH1=
LDAPSERVERADDRESS2=
LDAPPORT2=
CERTPATH2=
X_SMARTCARDLIB=C:\Windows\System32\basecsp.dll
X_CSP=Microsoft Base Smart Card Crypto Provider
X_STOREONCARD=
LOCATIONFORXML=
DASCONFIGOBJECT=
X_SYSLOGSERVERURI=tls://localhost:6514
X_SYSLOGSERVERURI=tls://localhost:6514
X_SYSLOGLANGUAGEID=#1033
X_AAFSERVERNAME=164.99.91.104
X_AAFSERVERPORT=443
X_AAFEVENTNAME=Windows logon
```

For more information, see "Commands for Installing the Features" on page 74.

## 9.3 Windows Installer Command Line Options

The following table lists the Windows Installer command line options used to manually install, uninstall, and configure SecureLogin. For example use the following command to install SecureLogin:

NetIQSecureLogin.exe /install

Table 9-8 V	Vindows Installer	Command	Line Options
-------------	-------------------	---------	--------------

Command	Usage
/install	Installs SecureLogin.
/repair	Repairs an existing SecureLogin installation.
/layout	Installs or configures a product on a network.
REMOVE	Removes the specified features. Specify the features that are not required separated by comma.
ADDLOCAL	Installs only the specified features. Specify the features that are required separated by comma.
APPENDLOCAL	Installs additional features in addition to the default features. Specify the features that are required separated by comma.
/uninstall	Uninstalls SecureLogin.
/help	Displays the help and quick reference options.
/quiet	Installs without user interaction.
/passive	Installs with a progress bar.
/norestart	No restart after installation.
/forcerestart	Always restarts after installation.
/log	Writes a log file after installation. By default, the log file is created in the %TEMP% folder.

Command	Usage
/lang	Installs in a specific locale. The default locale is English (1033). Supported locales are:
	<ul> <li>1028 - Chinese</li> </ul>
	• 1036 - French
	<ul> <li>1031 - German</li> </ul>
	<ul> <li>1041 - Japanese</li> </ul>
	<ul> <li>1034 - Spanish</li> </ul>
	<ul> <li>1045 - Polish</li> </ul>
	<ul> <li>1046 - Portugese</li> </ul>

## 9.3.1 Switches Supported by SLTray.exe

The switches explained in the following table apply to all versions and modes of SecureLogin:

|--|

Switch	Usage	
/displaymenu	Displays the system menu of SecureLogin from the notification area icon.	
/shutdown	Shuts down SecureLogin, if it is running.	
/nochange	Does not watch for user changing in eDirectory or SecretStore mode.	
/reload	Reloads SecureLogin.	
/runstartup	Starts the startup scripts configured as part of SecureLogin client.	
/writereg	Writes to the registry after reload.	
	<b>NOTE:</b> Use this with the reload switch.	

# **10** Installing, Configuring, and Deploying Desktop Automation Services

Desktop Automation Services (DAS) is a software component service that runs locally on the workstation to handle unique use cases associated with workstations or kiosks (multiple users using the same workstation during the day or during other shifts).

DAS provides a way to execute selective and configurable lists of user operations from virtually any scripting or programming medium on the Microsoft Windows operating system. This allows you to change the behavior of the workstation based on how you work, instead of how a computer works. This provides you the best and most flexible computing experience while saving time and mouse clicks, and adding productivity improvements.

- Section 10.1, "Installing DAS," on page 83
- Section 10.2, "Configuring DAS," on page 90
- Section 10.3, "Deploying DAS," on page 92

## 10.1 Installing DAS

The ARS.exe is the center of DAS. You can configure this object with an independent set of instructions by using an XML document that is obtained through an entry in the Windows registry. The XML document can be obtained either locally on the workstation or through the directory services. The XML document is called the action file and the file is named actions.xml.

Each action is a set of configurable user-level operations such as mapping a drive, testing for establishing an authenticated connection to a directory, and running or shutting down an application. The flexibility of the code to test for conditions or have action triggers such as hot keys provides tremendous flexibility to change the behavior of the workstation to fit your needs.

After you have configured the ARS. exe object, its actions are available individually or in combination from any scripting interface that is available on Windows, for example, VBScript, JavaScript, login scripts, and batch files.

**NOTE:** If you have an earlier version of DAS or ARS installed on your workstations, uninstall these versions prior to installing the new version of DAS.

#### In this Section

- Installing DAS in an eDirectory Environment
- Installing DAS in Other LDAP Environments
- Installing DAS in Active Directory, ADAM, or Standalone Environments
- Installing DAS by Using the Modify Option

- Accessing DAS
- Tips for Installing DAS

#### 10.1.1 Installing DAS in an eDirectory Environment

- 1 Log in to the workstation as an administrator.
- 2 From the SecureLogin\Client, select the appropriate install package and double-click it to begin the install process. The Installation Wizard for SecureLogin is displayed.
- 3 Click Next. The License Agreement page is displayed.

The Destination Folder page is displayed. By default, the program is saved in C:\Program Files\NetIQ\SecureLogin\.

- 4 Accept the default folder or click Change and navigate to your desired folder.
- **5** Select eDirectory as the directory where SecureLogin stores its data.
- 6 Click Next. The protocols page is displayed
- 7 Select how you want SecureLogin to access eDirectory.

If the Novell Client is installed, the installation program recommends the Novell Client for Windows option. Otherwise, LDAP is recommended.

This dialog box is displayed only if you have Novell Client for Windows installed on your machine. Otherwise, LDAP is auto-selected as the protocol.

- 8 Click Next. The smart card option page is displayed.
- 9 Click Yes if you want to use a smart card. If you do not want to use a smart card, proceed with Step 11.
  - **9a** Select a cryptographic service provider from which SecureLogin requests PKI credentials through a Microsoft Crypto API.
  - **9b** Select a PKCS#11 compatible library required for accessing the smart card, then click Next.

This specifies the location of the Cryptographic Token Interface installed as part of the smart card vendor's software. These API files are used by SecureLogin to communicate with the smart card.

- **10** Click **No** if you do not want to use smart card support. Proceed with Step 11.
- 11 Select the eDirectory features that you want to install, then click Next.

You can select both Novell SecretStore Client and Novell NMAS Methods.

- 12 Click Next.
- 13 Select the NMAS Methods.
- **14** Click Next. The installation features page is displayed.
- **15** Select Install Desktop Automation Services.

If you are installing DAS on a kiosk or shared desktop, deselect **Start SecureLogin on Windows startup**. By default, this option is selected.

DAS handles starting and stopping for SecureLogin.

- **16** Click **Next**. The location for the DAS configuration file page displayed.
- **17** Select the location for the configuration file.

If you choose Local, the registry settings set for ARS.exe use the actions.xml file located in the Program Files\NetIQ\SecureLogin\Desktop Automation Services folder of the workstation.

- 18 Click Next. The program is ready to install.
- 19 Click Install.
- 20 Click Finish. By default, the Launch ReadMe option is selected
- **21** You are prompted to restart your system. Select **Yes** to restart the system for Desktop Automation Services to take effect.

When you install DAS in eDirectory mode with the Novell Client, you might see an error indicating Error in parsing xml file during install appears. This occurs because the server or the specified config object is invalid.

To fix the problem, ignore the message and proceed with the install. After the installation or restart;

- **1** Log in as an administrator.
- 2 Set the ConfigObject and ConfigTree registries values correctly.

The ConfigObject is the ArsControl Object and ConfigTree - Server or the Tree information. The registry settings are at HKLM\Software\Novell\Login\ARS.

**3** Run ARSControl /RegServer.

#### 10.1.2 Installing DAS in Other LDAP Environments

- 1 Log in to the workstation as an administrator.
- 2 From the SecureLogin\Client, select the appropriate install package and double-click it to begin the install process. The Installation Wizard for SecureLogin is displayed.
- 3 Click Next. The License Agreement page is displayed.

The Destination Folder page is displayed. By default, the program is saved in C:\Program Files\NetIQ\SecureLogin\.

4 ccept the default folder.

or

Click Change and navigate to your desired folder.

- 5 Select Novell eDirectory as the directory where SecureLogin stores its data.
- 6 Click Next. The protocols page is displayed
- 7 Select how you want SecureLogin to access eDirectory.

If the Novell Client is installed, the installation program recommends the Novell Client for Windows option. Otherwise, LDAP is recommended.

This dialog box is displayed only if you have Novell Client for Windows installed on your machine. Otherwise, LDAP is auto-selected as the protocol.

8 Click Next. The smart card option page is displayed.

- 9 Click Yes if you want to use a smart card. If you do not want to use a smart card, proceed with Step 11.
  - **9a** Select a cryptographic service provider from which SecureLogin requests PKI credentials through a Microsoft Crypto API.
  - **9b** Select a PKCS#11 compatible library required for accessing the smart card, then click Next.

This specifies the location of the Cryptographic Token Interface installed as part of the smart card vendor's software. These API files are used by SecureLogin to communicate with the smart card.

- **10** Click **No** if you do not want to use smart card support. Proceed with Step 11.
- 11 Select the install features that you want to install, then click Next.

You can select both Novell SecretStore Client and Novell NMAS Methods.

- 12 Click Next.
- **13** Select the NMAS Methods.
- **14** Click Next. The installation features page is displayed.
- 15 Select Desktop Automation Services as the feature that you want to install.
- **16** Click Next. The location for the DAS configuration file page displayed.
- **17** Select the location for the configuration file.

If you choose Local, the registry settings set for ARS.exe use the actions.xml file located in the Program Files\NetIQ\SecureLogin\Desktop Automation Services folder of the workstation.

- 18 Click Next. The program is ready to install.
- 19 Click Install.
- 20 Click Finish. By default, the Launch ReadMe option is selected
- **21** You are prompted to restart your system. Select **Yes** to restart the system for Desktop Automation Services to take effect.

### 10.1.3 Installing DAS in Active Directory, ADAM, or Standalone Environments

With this release of SecureLogin, you can install DAS in Active Directory mode, as well as in ADAM mode and standalone mode.

- 1 Log in to the workstation as an administrator.
- 2 From the SecureLogin\Client, select the appropriate install package and double-click it to begin the install process. The Installation Wizard for SecureLogin is displayed.
- 3 Click Next. The License Agreement page is displayed.

The Destination Folder page is displayed. By default, the program is saved in C:\Program Files\NetIQ\SecureLogin\.You can accept the default folder or choose to change. To change, click Change and navigate to your desired folder.

4 Accept the default folder. or choose to change. To change, click Change and navigate to your desired folder.

or

Click Change and navigate to your desired folder.

5 Select the directory where SecureLogin stores its data.

In this example, Microsoft Active Directory is selected.

6 Click Next. The LDAP Authentication Setup page is displayed.

As an Active Directory user, you can use DAS only with local configuration. The default value for the configuration file is Local.

- 7 Select when you want to log in to LDAP.
  - If you select After successfully logging into Windows, you are prompted to associate the login user with your LDAP distinguished name.
  - If you select When SecureLogin starts, you are prompted to specify the LDAP server information.
- 8 Click Next. The smart card option page is displayed
- **9** Click **Yes** if you want to use a smart card. If you do not want to use a smart card, proceed with Step 11.
  - **9a** Select a cryptographic service provider from which SecureLogin requests PKI credentials through a Microsoft Crypto API.
  - 9b Select a PKCS#11 compatible library required for accessing the smart card, then click Next.

This specifies the location of the Cryptographic Token Interface installed as part of the smart card vendor's software. These API files are used by SecureLogin to communicate with the smart card.

- 10 Click No if you do not want to use smart card support. Proceed with Step 11.
- 11 Select Install Desktop Automation Services as the install feature that you want to install.

If you are installing DAS on a kiosk or shared desktop, deselect **Start SecureLogin on Windows startup**. By default, this option is selected.

DAS handles starting and stopping for SecureLogin.

- **12** Click Next. The location for the DAS configuration file page displayed.
- **13** Select a location for the configuration file.

If you choose Local, the registry settings set for ARS.exe use the actions.xml file located in the Program Files\NetIQ\SecureLogin\Desktop Automation Services folder of the workstation.

- 14 Click Next. The program is ready to install.
- 15 Click Install.
- 16 Click Finish. By default, the Launch ReadMe option is selected
- 17 You are prompted to restart your system. Select Yes to restart the system for Desktop Automation Services to take effect.

#### 10.1.4 Installing DAS by Using the Modify Option

- 1 Launch SecureLogin after you have successfully upgraded to or installed version 7.0. The Program Maintenance page appears.
- 2 Select Modify, then click Next. The Custom Setup page appears.

- **3** Select Desktop Automation Services then click Next.
- 4 Click Install. DAS is installed.

DAS is installed in the same folder as SecureLogin. It is typically installed at C:\Program Files\NetIQ\SecureLogin\Desktop Automation Services unless you choose a different destination folder for the installation.

After you have successfully installed DAS through the **Modify** option, DAS initializes the ConfigObject and ConfigTree registry keys, which are related to DAS network configuration.

To use the DAS XML script from the network, you must modify these registry keys.

- For information on modifying the ConfigObject registry key, see "ConfigObject" on page 91.
- For information on modifying the ConfigTree registry key, see "ConfigTree" on page 91.

#### 10.1.5 Accessing DAS

After you install DAS, the services are available individually or in combination through a DAS executable that can be accessed from any scripting interface available on Microsoft Windows, such as VBScript, JavaScript, login scripts, and batch files.

- "Accessing DAS through the Command Line Utility" on page 88
- "Accessing DAS through VBScript" on page 88
- "Accessing DAS through JavaScript" on page 89
- "Accessing DAS through Visual Basic" on page 89

#### Accessing DAS through the Command Line Utility

shortcut target = "C:\Program Files\NetIQ\SecureLogin\Desktop Automation
Services\ARS.exe" startup

**NOTE:** If you set up the workstation to automatically log in and you want DAS to start automatically, place a DAS shortcut in the Windows Startup group under the **Start > Programs > Startup** file directory.

#### Accessing DAS through VBScript

```
<SCRIPT LANGUAGE = "VBScript">

Sub physiciansApps

Dim as

Set as = CreateObject("ARS.Control")

ars.Execute("Run Physicians Applications")

End Sub

</SCRIPT>
```

#### Accessing DAS through JavaScript

You can launch a DAS action through a JavaScript within an HTML page and launch the applications, log out, and perform other defined actions.

• To set up a link on the HTML page, specify the following:

```
<a href='javascript:var ars = new ActiveXObject("ARS.Control");
ars.Execute("Physicians_Application", null);'>Physicians Application
Group</a>
```

• To set up a function call in the HTML page, specify the following:

**NOTE:** You might get an ActiveX content warning from Internet Explorer 6.0 or later. To avoid the warning, select **Tools > Internet Options > Advanced** within Internet Explorer. Scroll down to the **Security** tab and select Allow active content to run in files on My Computer, then click OK.

#### **Accessing DAS through Visual Basic**

```
<Assembly: Guid("ABB6194C-DDEC-4369-8ADF-E29BB367ED0C")>
Module Module1
Sub Main()
Dim arsObj As ARS.IARS = New ARS.CARSControl
arsObj.Execute("Run Physicians Applications")
End Sub
```

End Module

#### 10.1.6 Tips for Installing DAS

• You can refresh the DAS configuration through the command line by using the ARS/refresh command. For example, ARS.exe/refresh refreshes ARS.exe.

The other way to refresh the DAS configuration is to restart the ARSControl.exe process or reboot the workstation.

The ARS/refresh command is better for managing your environments and does not force a reboot when you make an update to the actions.xml file.

- You can close DAS through the command line byusing the ARS /shutdown command. For example, ARS.exe /shutdown shuts down the ARSControl.exe
- Set up the actions.xml file by using the standard template provided in the Tools folder or modify the file based on the use case scenarios that you have developed with your users.
- You can have different actions.xml files managed locally on the unique workstations in order to have special use cases and common workstations pointing to eDirectory.

• Set up the workstation to have auto-admin login to a local workstation ID.

For more information, see the Novell Cool Solutions Web site. (http://www.novell.com/ coolsolutions/tools/14071.html)

 Provide a logout button in the Windows Quick Launch toolbar and provide a logout icon on the desktop for the convenience of users. You can also provide a hot key combination such as Ctrl+L.

For example, you can use a shortcut target ="C:\Program

Files\NetIQ\SecureLogin\Desktop Automation Services\ARS.exe" logoff. This is your shortcut properties target setting.

Figure 10-1 Logoff Shortcut Option

_ogoff Propert	ies	? 🗙
General Shortc	ut Compatibility Security NetWare Version	
D La	ogoff	
Target type:	Application	
Target location:	Desktop Automation Services	
Target:	gin\Desktop Automation Services\ars.exe'' lo	goff
Start in:	"C:\Program Files\Novell\SecureLogin\Desk	top
Shortcut key:	None	
Run:	Normal window	~
Comment:		
Find	Target Change Icon Advanced.	
		_
	OK Cancel Ap	ply

## 10.2 Configuring DAS

- Section 10.2.1, "Editing Environment Registry Keys," on page 91
- Section 10.2.2, "Managing DAS Logs," on page 92

### **10.2.1 Editing Environment Registry Keys**

After DAS is successfully installed, it initializes some registry keys. You must edit the registry keys to configure the system for your workstation.

To view and edit the registry keys:

- 1 Click Start > Run, type RegEdit, then click OK. The Registry Editor is displayed.
- **2** Browse to HKEY\_LOCAL\_MACHINE\SOFTWARE\Novell\ARS.
- **3** Modify the following keys to adapt the installation to your workstation environment:

Key Name	Value	Description
ConfigFile	C:\Program Files\NetIQ\Securelogin \Desktop Automation	This is the pathname for the actions.xml file that defines the actions for the workstation.
	Services\actions.xml The value is the default value.	Use this key only when you are referring to an actions.xml file loaded locally to the workstation.
		If you are using a directory-based <code>actions.xml</code> file, set the key value to null (blank).
ConfigObject	cn=ARSControl ou=ARS o=CHIP	This is the value of the fully distinguished name (DN) of an ARSControl object.
		This key is the object in the directory that stores the actions.xml file.
ConfigTree	IP address of the directory: xxx.xxx.xxx. The default value is null.	This value can be the tree name or the IP address of the eDirectory tree that contains the ARSControl object.
		Leave the key blank if the ConfigFile key is used with a locally installed actions.xml file on the workstation.
		<b>NOTE:</b> The tree name must be specified for DAS to access an ARSControl object.
		The server on which the object is residing must be SLP enabled.

### 10.2.2 Managing DAS Logs

You can configure the ARSControl.exe application for four levels of logging. These logs are stored in the location <code>%localAppdata%\SecureLogin\Logs\SSODebug.txt</code>. You can enable or disable DAS logging manually by updating the registry settings or using the SecureLogin Logging Manager. For more information on SecureLogin Logging Manager refer, Section 2.5, "Managing Log Settings for SecureLogin Components," on page 16.

To enable the DAS logs using the registry settings, perform the following:

- 1 Click Start -> Run, enter RegEdit, then click Ok. The Registry Editor is displayed.
- 2 Browse to HKLM\SOFTWARE\Protocom\SecureLogin\Logging\
- 3 Right click and add a new key entry of type DWORD and name it as DAS.
- **4** Set the value for the DAS key entry as follows:

Value	Name or Log Type
0	Debug
1	Information
2	Warning
3	Fatal

 Table 10-1
 DAS Log Registry Key Values

NOTE: To disable the DAS logs, delete the respective DAS key entry from the registry.

## 10.3 Deploying DAS

Each deployment of DAS is unique to your use case, user target group, application mix, and other factors.

In the following sections, we list some of the best practices and some common debugging issues that you can consider during your deployment.

- Section 10.3.1, "Best Practices for Deploying DAS," on page 92
- Section 10.3.2, "Common Debug Issues," on page 93

#### 10.3.1 Best Practices for Deploying DAS

- Develop specific use case scenarios with the users on multi-user workstations.
- If you are currently using network login scripts, analyze them to determine the steps that can be streamlined or determine specific actions such as mapping the drives that can be accounted.
- Prepare an inventory of all the applications and their versions on the workstation.

Determine if there are any security policies or other technical aspects that might affect the deployment.

- Make a note of the processes running in the task manager when a user is logged in to the network. This helps to determine whether there are any applications that must be autolaunched or excluded during a logout event.
- If a use case requires applications to be shut down as part of user logout or a time-out event, access each application carefully to ensure that Desktop Automation Service does not have any adverse effect in the application sessions. For example, terminal emulator sessions or unsaved logout (graceful logout).

Analyze each application to determine the best way to handle a fast shutdown.

 When updating actions.xml files, if you want to activate the latest changes without rebooting the workstation, issue a command to the workstation to ARS.exe to reload the actions.xml: "C:\Program Files\NetIQ\SecureLogin\Desktop Automation Services\ars.exe" /refresh

#### 10.3.2 Common Debug Issues

- The action names are case-sensitive. Ensure that you follow a common naming convention, such as always using lowercase.
- The DAS log file(SSODebug.txt) indicates the syntax errors (if any) in the actions.xml file. If the syntax errors are not indicated, run each section separately to determine the error while parsing the actions.xml is executed.
- Enable the log file and set the log level to 3 (Fatal) on development workstations to help debug the issues. After you have completed the testing, set the log level to zero to have minimal logging.
- Delete the SSODebug.txt file after you have tested at log level 3 because the file size is large.
- eDirectory can centrally store different workstation behaviors that require different DAS configuration files.

Configure the client in the registry to point to the desired DAS configuration object in the eDirectory.

You can also have the different actions.xml files managed locally on the unique workstations and have the other common workstations point to eDirectory.

• When forcing the ICA Client to shut down with DAS, you should provide a pause before forcing the shutdown.

When DAS tries to shut down the ICA Client, it sends a WM\_CLOSE message to the Citrix client. The Citrix client resends the message to the published application t If there is a timeout or if the application is slow to respond, DAS quickly forces the shutdown and does not allow the Citrix application to gracefully shut down. Adding a pause addresses the timing requirement.

• Add pauses in the actions.xml file if you notice any unusual behavior or observe that some use cases are not met as expected. There might be some timing issues with certain event executions, so you should ensure that you set the correct values for the serial = true or false parameters.

Modifying, Repairing, or Uninstalling

If you have SecureLogin already installed, the Installation Wizard detects the installation and offers you several options for changing the existing configuration.

 Table 11-1
 Installer Options for Changing Existing Configuration

11

Option	Description
Modify	Use the <b>Modify</b> operation to uninstall features installed during installation. However, you cannot change the options that are not listed. For example, you cannot use <b>Modify</b> to change the platform.
	For details about installing additional features, see Using the Modify Option to Install Features.
Repair	Use the Repair operation if you want to install any missing components. The installation program detects the previously installed components and re-installs them.
Uninstall	Use the <b>Uninstall</b> operation if you want to uninstall SecureLogin and do a fresh install. For example, you installed an evaluation version of SecureLogin in the standalone mode. After a successful evaluation, you now want to install SecureLogin throughout your organization, which is using eDirectory.

**NOTE:** When you perform the modify operation, you must not change the data store of SecureLogin. You can modify the features of SecureLogin but should not modify the data store.

## 11.1 Using the Modify Option to Install Features

If you have not installed some of the features such as Smartcard during the initial installation of SecureLogin, you can to do it later through the **Modify** option.

The following example explains installing Smartcard through the Modify option:

- 1 Run the NetIQSecureLogin.exe file.
- 2 Select Modify.
- 3 Select a datastore.
- 4 From the Custom Setup screen, select Smartcard.
- 5 Click Next to install.

## 11.2 Modify Option and Group Policy Objects Support

During a fresh install of SecureLogin, the Group Policy Objects support can be selected and installed in Active Directory Application Mode (ADAM) or Active Directory (AD) environments only.

If you are using the **Modify** option in a non-AD or ADAM environment, the GPO option still shows as an selectable option even though GPO's are not supported in non-AD or ADAM environments.

## 12 Upgrading SecureLogin

- Section 12.1, "Prerequisites for Upgrading SecureLogin," on page 97
- Section 12.2, "Planning for the SecureLogin Upgrade," on page 97
- Section 12.3, "Upgrading SecureLogin," on page 100
- Section 12.4, "Upgrading Desktop Automation Services," on page 100
- Section 12.5, "Upgrading Advanced Authentication," on page 101

## 12.1 Prerequisites for Upgrading SecureLogin

Before upgrading SecureLogin, perform the following tasks:

- □ Identify mobile and kiosk workstation users.
- **Complete the migration plan.**
- □ Back up your SecureLogin data by exporting to an XML file.
- □ Stop SecureLogin. You cannot run the application during an upgrade.

## 12.2 Planning for the SecureLogin Upgrade

- Section 12.2.1, "Developing a Migration Plan," on page 97
- Section 12.2.2, "Example of a Migration Plan," on page 98

#### 12.2.1 Developing a Migration Plan

To ensure a smooth transition, it is recommend that you develop a migration plan. You must determine the following information to develop the migration plan:

- □ Version of SecureLogin:
  - Set to run on the directory.
  - Installed on the administration workstation.
  - Installed on each user workstation.
- Time frame within which you must complete the full upgrade
- Deployment method (automated or manual)
- Total number of users
- □ Which containers/organizational units each user belongs to
- Kiosk mode users
- Laptop users

- □ Users, if any, you need to upgrade first
- □ Applications required to be SecureLogin enabled

#### 12.2.2 Example of a Migration Plan

You can develop and document migration plans in various ways. The following is an example of one of ways.

#### Scenario:

Acme is an organization with a total of 30,000 employees.

- 16,000 employees are allocated a fixed workstation
- 3,000 employees are laptop users
- 11,000 employees access applications in Kiosk mode

The network environment is Microsoft Active Directory, and SecureLogin version 3.5 is implemented. All users are managed from one administration workstation. ZENworks is used for application distribution and deployment generally occurs overnight.

Sales OU users have laptops for mobile access to the network. The Central Administration OUs contain a combination of static workstations and laptop users. Manufacturing and Purchasing OU users are mobile; workstations are accessed in Kiosk mode. Users in the remaining OUs are each allocated a workstation for their sole use.

The Java functionality provided by the new version of SecureLogin is eagerly awaited by users in the Sales group, so they have volunteered to test the upgrade. After the upgrade is successfully deployed to the Sales group, SecureLogin is deployed in stages to the rest of Acme.

#### **Upgrade Order**

- 1. Directory and test user
- 2. Sales
- 3. Central Administration and Human resources
- 4. Account Marketing
- 5. Manufacturing and Purchasing
- 6. Administration Workstation

#### Week 1

**Day 1:** Upgrade the server directory, extend the schema, and assign rights to the organizational units. Ensure that all containers and organizational units have the following:

- Directory database version 3.5
- Stop tree walking

Create a test user in the Sales OU and change the setting for the user object to directory database version value 7.0.

Test single sign-on enabling of required application.

**Day 2:** On successful deployment of the upgrade for the test user, manually set the directory database version to *6.0* on the Sales OU to enable full upgrade functionality.

Deploy the SecureLogin upgrade on all Sales OU workstations/laptops. Assist Sales users with single sign-on enabling for Java applications.

Ensure that all laptop users have the SecureLogin Cache setting enabled to ensure that the cache is stored locally.

**Day 3:** Monitor any upgrade issues for the upgraded Sales OU users. If all issues have been resolved successfully, install the SecureLogin upgrade on all laptops and workstations associated with the Central Administration and Human Resources OUs.

Set the directory database version to *6.0* on the Central Administration and Human Resources OUs to enable full upgrade functionality.

Day 4: Install the SecureLogin upgrade on workstations associated with the following OUs:

- Accounting
- Marketing

Day 5: Review and resolve any issues.

Day 6: Install the SecureLogin upgrade on workstations associated with the following OUs:

- Manufacturing
- Purchasing

Review any upgrade issues encountered by Central Administration OU users. If there are no problems, change the directory database version to *6.0* setting for the following OUs:

- Accounting
- Marketing

#### Week 2

Day 7: All users now have upgraded the SecureLogin application installed.

Review and resolve any issues.

Upgrade the administration workstation.

**Day 8:** If all issues are resolved successfully, change the directory database version to 6.0 for all remaining OUs.

Ensure that the following OUs are also enabled simultaneously to provide service for mobile and Kiosk users:

- Manufacturing
- Purchasing

The changeover is planned to occur at midnight and all users have been requested to log out prior to or at this time and wait until 12.10 am before logging back in.

Day 9: Migration is completed. Review of the migration plan commences.

## 12.3 Upgrading SecureLogin

- Section 12.3.1, "Supported Upgrade Paths," on page 100
- Section 12.3.2, "Upgrading Using the Installer," on page 100
- Section 12.3.3, "Upgrading Through the Command Line," on page 100

For information about how to migrate the datastore, see "Migrating the Datastore Using the slMigrationHelper Tool" in the *NetIQ SecureLogin 9.0 Administration Guide*.

#### 12.3.1 Supported Upgrade Paths

For the supported upgrade paths, see the release-specific Release Notes on the SecureLogin documentation website.

#### 12.3.2 Upgrading Using the Installer

- 1 Run NetIQSecureLogin.exe.
- 2 Click Proceed.
- 3 The Installation Wizard is launched. Click Next.
- 4 The license agreement page appears. Accept the license agreement.
- 5 Click Next. The Ready to Install the Program page appears.
- 6 Click Upgrade.

#### 12.3.3 Upgrading Through the Command Line

• Use the following command to update silently:

```
NetIQSecureLogin.exe /install | / quiet
```

- Use the following command to upgrade SecureLogin without a root CA certificate: NetIQSecureLogin.exe /install INSTALLWITHOUTCACERT=Yes
- Use the following command to upgrade SecureLogin with a root CA certificate: NetIQSecureLogin.exe /install CERTPATH=C:\temp\cert.b64 /quiet

**IMPORTANT:** Upgrading SecureLogin using the responsefile.ini file is not supported.

For more information, see Chapter 9, "Installing through the Command Line," on page 69.

## 12.4 Upgrading Desktop Automation Services

During an upgrade, if Desktop Automation Services (DAS) is already present, the program upgrades DAS and is a part of SecureLogin. The configuration of DAS is retained.

## 12.5 Upgrading Advanced Authentication

During an upgrade, if Advanced Authentication is selected, all files and registries related to the Advanced Authentication feature are copied.

#### NOTE:

- 1 After upgrading SecureLogin, the re-authentication method needs to be the same as configured for the Advanced Authentication feature. To ensure this, navigate to Edit Wizard > Re-Authentication and select the appropriate login method.
- 2 After upgrading SecureLogin, the older 4.x interface to connect to Advanced Authentication 4.x server is displayed along with newer interface. To resolve this, the user needs to uninstall the 4.x SecureLogin Advanced Authentication plug-in and use the latest interface which connects to 5.x Advanced Authentication server.

## **13** Uninstalling SecureLogin

Remove the SecureLogin installation program through the Add/Remove Programs.

- 1 Click Start > Control Panel > Add /Remove Programs.
- 2 Select NetIQ SecureLogin.
- 3 Click Remove.

## A Extending the OpenLDAP Schema to Support SecureLogin

- 1 Copy SecureLoginSSO.schema and SecureLoginSSO2.schema to the /etc/openldap/ schema folder. The OpenLDAP schema files can be found on the SecureLogin CD in the path of <CD>/SecureLogin/Tools/Schema/OpenLDAP.
- 2 Edit the slapd.conf file, and ensure that the following lines are included:

```
#include /etc/openldap/schema/core.schema
include /etc/openldap/schema/core.schema
include /etc/openldap/schema/cosine.schema
include /etc/openldap/schema/inetorgperson.schema
include /etc/openldap/schema/misc.schema
include /etc/openldap/schema/openldap.schema
# NetIQ ADDED THE FOLLOWING LINE
include /etc/openldap/schema/SecureLoginSSO.schema
include /etc/openldap/schema/SecureLoginSSO2.schema
```

**3** Edit the ldap.conf file and ensure that the following lines are included:

```
#
# LDAP Defaults
# See ldap.conf(5) for details
# This file should be world readable but not world writable.
#BASE dc=example, dc=com
#URI ldap://ldap.example.com ldap://ldap-master.example.com:666
#SIZELIMIT 12
#TIMELIMIT 15
#DEREF never
HOST openldap.com
PORT 636
TLS_CACERT /ssl/certs/cacert.pem
TLS_REQCERT demand
```

**4** Open the core.schema file and make the following changes:

```
objectclass ( 2.5.6.4 NAME 'organization'
  DESC 'RFC2256: an organization'
  SUP top STRUCTURAL
  MUST o
  MAY ( userPassword $ searchGuide $ seeAlso $ businessCategory $
   x121Address $ registeredAddress $ destinationIndicator $
   preferredDeliveryMethod $ telexNumber $ teletexTerminalIdentifier $
    telephoneNumber $ internationaliSDNNumber $
    facsimileTelephoneNumber $ street $ postOfficeBox $ postalCode $
   postalAddress $ physicalDeliveryOfficeName $ st $ 1 $ description $
protocom-SSO-Entries $ protocom-SSO-Auth-Data $ protocom-SSO-Security-
Prefs $ protocom-SSO-Entries-Checksum $ protocom-SSO-Security-Prefs-
Checksum $ protocom-SSO-Profile ) )
objectclass ( 2.5.6.5 NAME 'organizationalUnit'
  DESC 'RFC2256: an organizational unit'
  SUP top STRUCTURAL
 MUST ou
 MAY ( userPassword $ searchGuide $ seeAlso $ businessCategory $
   x121Address $ registeredAddress $ destinationIndicator $
   preferredDeliveryMethod $ telexNumber $ teletexTerminalIdentifier $
    telephoneNumber $ internationaliSDNNumber $
    facsimileTelephoneNumber $ street $ postOfficeBox $ postalCode $
   postalAddress $ physicalDeliveryOfficeName $ st $ 1 $ description $
protocom-SSO-Entries $ protocom-SSO-Auth-Data $ protocom-SSO-Security-
Prefs $ protocom-SSO-Entries-Checksum $ protocom-SSO-Security-Prefs-
Checksum $ protocom-SSO-Profile ) )
objectclass ( 2.5.6.6 NAME 'person'
  DESC 'RFC2256: a person'
  SUP top STRUCTURAL
  MUST ( sn $ cn )
  MAY ( userPassword $ telephoneNumber $ seeAlso $ description $
protocom-SSO-Entries $ protocom-SSO-Auth-Data $ protocom-SSO-Security-
Prefs $ protocom-SSO-Entries-Checksum $ protocom-SSO-Security-Prefs-
Checksum $ protocom-SSO-Profile ) )
```